

CASE STUDIES FOR HOMELESS PEOPLE

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INTRODUCTION

It was a great honor to be a volunteer of DUSIB. Before I go further I would like to talk about myself I am Somnath Das from Bihar. I came here in 2011 so it's been four years to staying in this place i.e. Delhi. Well when I entered this city I found lots of people sleeping on the pavements especially in Anandvihar and Kashmir Gate. Whenever I was seeing those people lying on the street I feel numb. One day tragic thing happened in my life I saw an old man without cloth eating on street pavement I was completely shocked on that day I have decided to do something. So I started research on them and I did some charity works like giving cloths and foods and so on. Then I realized without any organisation I won't do anything for homeless so I have thinking about some kind of idea then one of my friend told me that there is volunteering program is going on in the city so I just submitted the application and I became the part of DUSIB. I would like to thanks MR. Sanjay sir and MR. S.K.Mahajan sir without his guidelines we are not able to understand the concept of homeless people. They are always encouraging us and giving us good idea for understanding the program for homeless people. I would like to thank our co-volunteers and supervisors for cooperative behaviour. When I joined this programme as a volunteer I feel proud because this is my dream to helping others with any cost of life. In this entire I mean (16 Jan-30 Jan) programme I found many things which help me out of my negativity. I really believe with helping others we can understand the true meaning of humanity. In this globalization world we are lost our basic principles. So for my point of view if you really want to see the true India so we have to go to the mainstream I mean poor people or homeless people. So I would like to discuss about my case studies and also want to discuss the main problem of being homeless. And I would like to give you some idea which I had observed in this programme. Last thing I would like to share the case studies to every homeless people who staying in Ranbasera respect from hearts for your fighting spirits.

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ho is a homeless..? Big question isn't it. In these 2 weeks I had

observed & visited many shelters to know about the homeless people and his condition. I got to know that what is a homeless and who is a homeless? I would like to thanks AAA teams and DUSIB for his guiding. I joined as a volunteer on 16th JAN 2015 and visited first shelter Motyikhan family shelter and found many things like the shelter was not clean and there was no arrangement and proper management of handling the situation like how to teach the inmates to benefit of cleaning. So I personally believed without guidance we cannot change the mindsets of people. I am not blaming to anyone but I would like to share my opinion so we can change the mindsets of people but at least we can give some kind of awareness through demonstration like street play and Nukkad. Well if I talk about who is a homeless? In my point of view a person without home is a homeless person. When I visited the entire centre I got to know that why people become homeless and what is the major cause of being homeless. So there are some keys:-

- Mostly inmates are come from other states.
- Mostly inmates work as a rickshaw puller, daily labour and cleaning and garbage keeper.
- Mostly inmates are illiterate
- Mostly inmates are belonging to poor families.
- Mostly inmates are having deep influence of alcohol and drugs.
- Some inmates are homeless because of condition like family problems, mental illness, economic condition and job.

So I started my journey on 17 Jan 2015 and visited the night shelter of Ranbasra NS- 102 (Debnagar). It was great experience for me to see the cabins of Ranbasera the number of potra cabins were sixth and the caretaker Alok is very cooperative on the particular time. I had conversation with inmates for his

experience so I talk to inmates for knowing about his feeling of homeless. Then I realized that most of the inmates came from outside of Delhi and they are doing lowly job. They have no kind of motivation for doing anything so that is why mostly inmates were influenced of alcohol. When I asked about the Aadhar cards and Voter cards and Bank account, mostly inmates said no we don't have. In this Ranbasra I found some problem like the whole area surrounded by slums so most the local people trouble the Ranbasra inmates. Second shelter I visited Karolbagh Tank Road (NS-37 men/NS-18 women shelter). In the first shelter I found caretaker Md. Taiyabji is very cooperative with inmates. I had conversation with inmates most of the inmates said to me about the good works done by AAA team and DUSIB. Suddenly I met a guy who was a local resident of tank road who came here because of alcohol. In this shelter I have seen Delhi police good works actually Delhi Police constable and S.I rescued two rickshaw puller names Padam Singh and Dharampal. Then I went to near shelter NS-18 (women shelter) here I checked the records of the inmates and then having conversation with female inmates. Most of the females came from outside and they came here because of family problems and jobs. I met a lady name Nandini (from W.B) very good and soft spoken she is disparate for jobs so I advised her for applying jobs with the help of DUSIB and AAA teams. The shelter was cleaned and well maintained. I asked about the food quality most of the inmates told me that good quality of food providing by the AAA teams. The main problem I found this shelter is most of the inmate fights for small reason and one lady of this shelter she didn't take food couple of weeks from this shelter she eats outside. The capacity of this shelter is 40 women and the caretaker Rena is nice and cooperative. Then I had visited many shelters like (Chameleon Road NS-29, Idgah Cabin NS-211, Jhandewalan NS-139/140, Katra Mola Baksh NS-2, Kabir Basti NS-20, Sahjada Bagh NS-5, Roshan Ara NS-8084 and so on.) and got to know about the homeless people and their problems. According to the sources at least 23 million people are homeless in India despite the country growing in global economic stature. There are lots of thing like shortage of houses, population and poverty that is why people became homeless. In this programme I had observed to being a homeless guy is sin according to the society. As we know that in this global world they are not care about others so origination likes AAA and many more doing a great job for solving this big issue. But the root causes

of homelessness are complex and wide-ranging. However, episodes of homelessness are most frequently precipitated by relationship breakdown, arguments between household members (especially between young people and family members or cohabitants) and mental illness and misuse of drugs and alcohol. So whenever I had discuss about the inmates about these concerned and I found many things

- The big problem of the inmates was negligence of basic fundamental rights
- They do not have any awareness of government projects like voter card, Aadhar cards.
- They do not worry about anything because they worried only thing i.e. how to fulfil basic needs.
- They were so demotivated even I tried to motivate they are not willing to change.
- One inmates from Allahabad name Ajay (good in English and has degree of B.A, I.I.b) he told me that why people became homeless because they are habit of being homeless. They do not have goal of life, and the lack of desire of being good and influence of drugs and alcohol. He was also influenced of the drugs. (From Ranbasera ns-140 Jhandewalan).
- They do not have awareness of cleaning and medical facilities set up by governments.
- I would like to share my rescue work on 27 Jan 2015. Then I got to know the kind of problem they are facing (AAA supervisors).

On the 27 Jan 2015 I went to PhulBangsh Metro Station for checking the Ranbasera. I was waiting other volunteers then I have seen a guy was lying on the metro station (Rickshaw stand) with deep influenced of alcohol, I first noticed the situation then I just took the decision to save him. So I first checked the person then called the policeman who came with me and Harpreet (volunteer) also present to that place. So I along with Harry took the charge and moved this guy to the Ranbasera KatraMolaBaksh. Then I saw another person was sleeping on the street so I along with other volunteers save this guy as well. I would like to share my problem which I had observed the first thing is that the local people passing by this guy they didn't help. They were looking and blaming the others. The man which I rescued was deep

influenced by alcohol. When I asked to the PCR van for rescuing they didn't allow the PCR van and so I have to manage the rickshaw. The local authority was not supportive. When I show my Volunteer card they said its matter of Ranbasera I was stunned. We have to manage programme of social awareness so they can help the homeless person without any fear.

Same situation I have faced in Tank Road, when I returned to home saw a guy was unconscious on the road surrounded by people. I along with Pawan (volunteers) called the PCR van (van no-DL1CJ7111) and help that guy. I realized people are not willing to help because of the insecurities. This kind of situation will occurs in any cost of time so we need social awareness.

AAA TEAM WORKS

- ❖ The AAA supervisors were cooperative with us except last few days. My supervisor (MR. Deb Kumar) was very good and supportive for helping us. When I asked about the reason of homeless? He told me that having no any sources (home + basic needs) people became homeless. Even he shares his experienced how he did fight with obstacle and became the part of AAA supervisor teams. Being a homeless guy and came from outside, it's not an easy task but I would like to salute his never die sprits that is why he stand with us.
- ❖ Whenever I visited the shelters found cleaning and cooperative caretakers except one caretaker name Alok from Ranbasera (Debnagar) he was very rude with inmates and sometime threatens for waking up early in the morning.
- ❖ The stock of blankets in every shelter was good but we got the information from inmates the blanket going for wash after two months.
- ❖ In Kabir Basti NS- 20 we got to know that the old caretaker threatens other inmates for money. The condition of bathroom was very bad and it does not have proper light.
- ❖ In chameleon road NS- 29 I found only one bathroom among the 30-40 inmates. That was very pathetic.
- ❖ Most of the shelters were in good condition like Debnagar, KatraMolabaksh, Tank Road (men and women) and Khariya women shelter NS-8084.

- ❖ The only thing I would like to add to AAA teams. They need proper management of spread awareness through education and moral story.
- ❖ Need proper awareness of government programmes like Aadhar Card and Jan Dhan Yojna.
- ❖ Provide mental inmates proper medical care and supportive behaviour.
- ❖ The AAA teams have to provide new kind of programme like (self dependent) so inmates can become self dependent as we know it will help the person for making a good citizen.



Findings

- Proper managing of the attendance of inmates by the caretakers
- Well manner and cooperative supervisors
- Most of the inmates were labour and influenced of alcohol and drugs.
- Women shelters provide food and education for needy one.
- The medical team come to the shelters two days in a week.
- Drinking water in every shelters except (Shazjada bagh NS-5)

- Most of the inmates need proper cloths so they become clean.

These findings are basically which I had observed. As we know that we need proper plan for helping the homeless person so they could come to the mainstream of the society. We need education, awareness of bad influence of Alcohol and drugs, training for provide the benefit of clean and tidy, Yoga and motivated seminars so it could help the inmates for removing any bad elements.

CONCLUSION

It was a great honour to work with DUSIB. Now I did understand the true meaning of helping others. Ranbasera is doing wonderful job for providing the shelters to needy one. The NGO is doing good job with DUSIB for helping homeless person. Being a volunteer I got to know the difficulties and problem of inmates. They came from outside and some inmates have family problem and some having mental problems. It was really huge challenge for me when I joined the programme to know about the homeless person. I had conversation with many inmates and found the basic problem they didn't find any good job on their states and some inmates have good qualification staying in homeless shelters because of unemployed. The increase of population is also major cause of homelessness as we know that India is ranked 2nd in world population so it's really huge challenge for us giving every homeless persons to shelter. DUSIB works quite appreciated because of their planning and management. I went to every shelter which is in hand of AAA (Aashray Adhikar Abhiyan) organisation. There were some positive and negative aspects which I had shared in my studies but their work is really great to be honest. Sometime I feel that without any organisation could we change anyone and answers always come to mind is no we need more organisation and people who can

work with homeless so they can come to the main stream of society. We need proper support of the government so they can provide fund and many things so it will help the needy one. The current scenario of this global world as we know that most of the people fighting for survive so we need plan for social awareness so the people would know about the government programme. As a volunteer I know change will not start in one day it needs time so first of all we need patience and trust. I really salute each and every person for their fighting spirit because of their spirit they are surviving every day. Something I would like to add for the last time-

- **Education**
- **Yoga**
- **Self dependent programme**
- **Creating good ambience**
- **Social welfare or securities programme**
- **Food for handicapped & senior citizen**
- **Every year orientation programmes for students so they can understand the real India.**
- **Proper management of well & good Caretakers**
- **Creating awareness for bad influence of the Alcohol and drugs.**
- **Demonstrations for benefit of the cleaning and bathing**
- **Citizens awareness programme**
- **Proper care for woman and children**

We need more youth so they can add more ideas & it will help making India to world-class. Change yes we can this is our motto and we know we can do it. For the last time being a volunteer I would like to thanks each and every person for their support and MR. S.K.Mahajan for giving us an opportunity for knowing the real India.