



AJAY KUMAR

VOLUNTEER. ID – 12896

R/Sir

I've enjoyed a lot by attending this volunteering programme organized by **DUSIB** for the cause of homeless peoples. During this critical period of 15 days programme I've gained a lot of knowledge about DUSIB management and prepared a case study on homeless peoples. My whole of the case study was done on night shelter no. 536, 148,550 & 91.

- ❖ Major issues in Shelter management are need of some improvement like :
 - Arrangement of insulated and elevated wooden mats from ground level (from the protection of cold climate and water during rain) on floor in tent shelters.
 - A little bit boundary like fencing system of wire etc. To prevent homeless peoples and their luggage from stray animals.
 - Toilets should be placed on low level on ground because senior peoples are unable to overcome on elevated stairs.
 - Proper disposal of garbage far away from shelter site.
 - There should be implementation of strict protocols about identity proof of homeless peoples mainly to avoid any type of crimes.
- ❖ On one night during Rescue Operation in **Rakshak** vehicle with my another volunteer friend observations were :
 - Most of the homeless peoples were refused for taking any type of help from us by making various excuses and when we forced them a little bit they've got aggressive over us .
 - 7 homeless were rescued on that night and were shifted to shelter number 536.
 - And also a one case of a homeless boy was rescued under a flyover where he is getting tortured by other strange peoples due to their personal reasons.





- Also case study was done in shelters near AIIMS on various patients of AIIMS mainly of Dr. R. P. Centre for ophthalmic sciences.
- Various cases were confirmed with several minor eye diseases and were treated heartedly up to a good extent.

- Many times I also presented educational speeches and motivational speeches to them. 😊

THANK YOU

Ajay kumar

ALL INDIA INSTITUTE OF MEDICAL SCIENCES New Delhi

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