



“Pledged to improve the quality of life of Slum Dwellers”

ANNUAL REPORT

2014-15



DELHI URBAN SHELTER IMPROVEMENT BOARD

Punarwas Bhawan, Indraprastha Estate,
New Delhi 110002

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Preface

The Delhi Urban Shelter Improvement Board was constituted on 1st July, 2010 under the provisions of Delhi Urban Shelter Improvement Board Act, 2010, with the mandate to improve the living conditions of the slum dwellers of Delhi.

The Board has expanded its activities to meet the deficit in service to the slum dwellers and also to meet the aspirations of the people. The DUSIB has taken steps to provide shelters to the homeless, and has also implemented the projects under Jawaharlal Nehru Urban Renewal Mission (JNNURM) to construct houses for the slum dwellers. The Board is also the nodal agency to allot the houses constructed under JNNURM.

During this year a great landmark endeavor was initiated to digitize the records of all branches of the Board which will not only help in preserving our records permanently and eliminate the scope of tempering and normal wear and tear, but will create transparency in our organization. All the important orders resolutions and circulars have been uploaded on the website of the Board which will create more convenience to the public.

The Board has also made considerable progress in finalizing Slum Rehabilitation and Relocation Policy for the Dwellers of JJ Bastis in Delhi.

I am glad and feel proud to present this Annual Report of the Board for the year 2014-15 as a sincere attempt to present a realistic picture of the Board.



(V.K. Jain)

Chief Executive Officer

New Delhi, Dated: 15th March, 2016

1. The Board

Delhi Urban Shelter Improvement Board came into existence on 1st July, 2010, with the enactment of the Delhi Urban Shelter Improvement Board Act, 2010, which has been passed by the Legislative Assembly of the National Capital Territory of Delhi on 1st April, 2010, and came into force by the orders of Hon'ble Lt. Governor of Delhi on 1st July, 2010.

The Slum & JJ Department, which was earlier a part of the erstwhile MCD, has been transferred to this Board, with all its assets and liabilities. The Delhi Urban Shelter Improvement Board (DUSIB) now functions under the control of Govt. of NCT of Delhi; Department of Urban Development, GNCTD, is its administrative department.

All the assets of the erstwhile Slum & JJ Department have been transferred to and taken over by the DUSIB. All debts, obligations and other liabilities, including all suits, prosecutions and legal proceedings, instituted by and against the Slum & JJ Department, have also been inherited by the Board. Similarly, the entire staff also stands transferred to DUSIB.

1.1 Our Jurisdiction

- 675 JJ Bastis across the NCT of Delhi.
- Relocation pockets, developed by the erstwhile Slum & JJ Department since 1990-91 onwards, that are not transferred to the respective Municipal Corporations, and notified slum area in the walled city.
- 45 JJR colonies/ slum colonies for management of assets.

1.2 Our Mandate

- Survey of Jhuggie/Jhopri Bastis.
- Removal and resettlement of JJ Bastis.
- Improvement of slum bastis through provision of civic amenities.
- Redevelopment through community rehabilitation, relocation and in-situ redevelopment.
- Structural improvement for slum katras.
- Housing for economically weaker sections i.e. lower income group and urban poor
- Make temporary use of any vacant site for public convenience and drainage.

1.3 Our Mission

To improve the quality of life of slum / JJ dwellers by providing various civic amenities through the approved plan schemes of GNCTD.

1.4 Members of the Board

1	Chief Minister, Delhi	Chairperson
2	Minister of Urban Development, GNCTD	Vice Chairperson
3	Chief Executive Officer, DUSIB	Member
4	03 MLAs (Nominated)	Members
5	03 Councillors (Nominated One each from North DMC, South DMC, East DMC)	Members
6	Vice Chairman, DDA	Member
7	Pr. Secretary, Urban Development, GNCTD	Member
8	Director, Local Bodies, GNCTD	Member
9	CEO, Delhi Jal Board	Member
10	Chairman, NDMC	Member
11	Member (Engineering)	Member
12	Member (Finance)	Member
13	Member (Administration)	Member
14	Member (Power)	Member
15	Representative of MoUD / GoI	Member
16	02 Experts - (Nominated, non-official)	Members

1.5 Meetings of the Board

During the period under report only two Board meetings were held and since the inception of the Board till date 11 meetings have been held on the following dates:

- 01st Board Meeting Date:23-12-2010
- 02nd Board Meeting Date:04-01-2011
- 03rd Board Meeting Date:22-06-2011
- 04th Board Meeting Date:15-11-2011
- 05th Board Meeting Date:19-12-2011
- 06th Board Meeting Date:23-02-2012
- 07th Board Meeting Date:04-07-2012
- 08th Board Meeting Date:11-05-2013
- 09th Board Meeting Date:16-08-2013
- 10th Board Meeting Date:25-06-2014
- 11th Board Meeting Date:16-09-2014

1.6 Major Decisions Taken During 10th and 11th Board Meetings

- To ensure proper functioning of the Night Shelters by NGOs and optimum utilisation of resources, the Board resolved that the cluster approach of management of the shelters, through Shelter Management Agencies, be adopted on pilot basis, initially in Yamuna Pushta and the adjoining areas of Central District having large concentration of homeless. After evaluating the success rate, the same should be followed in the other parts of city.
- Allotment of land to DMRC, on permanent basis at four sites and on temporary basis at three sites, at inter-departmental rate, was approved.
- Board accorded approval to the project for providing 10-seater; trailer-mounted Mobile Toilet Vans with DRDO approved Bio-Digester Technology.
- Board accorded approval for allotment of land to DJB for setting up de-centralised drinking water plants.

- Board accorded approval for disposal of sample houses situated in various JJR/ rehabilitation colonies through auction/tender bids.
- In-situ development of Indira Gandhi Camp No.1 JJC at Hari Nagar Ashram, New Delhi, under PPP model, was approved.
- Approved the proposal for allotment of land for construction of Mother and Child Hospital Centre at JJ colony, Nangloi Ph-II.
- The Board approved the proposal for construction of flats for lower income group at vacant lands in Savda Chewra and Bhalswa Jahangirpuri.
- Implementation of New Pension Scheme for the DUSIB employees was agreed.
- Board approved the appointment of Sh. Sanjay Kumar (DJS) as Competent Authority, in accordance with section 6 (1) of the DUSIB Act, 2010.
- Board accorded approval for temporary up-gradation of 08 posts of AAOs, in the grade pay of Rs. 4800 to 06 posts of AOs carrying grade pay of 5400/-, for strengthening the accounts wing of DUSIB.

Chief Executive Officer, nominated by Government of NCT of Delhi, is the executive head of the Board who is in the grade pay of Joint Secretary to Government of India. He is responsible for implementation of various policies, in day to day matters.

In terms of the provisions of the Act, four full-time nominated Members of the Board, advise and assist the Chief Executive Officer in implementing the mandate of the Board. These are Member (Administration), Member (Finance), Member (Engineering) and Member (Power). These Members are nominated by the Government and are in the grade pay of Joint Secretary to the Government of India and have specialised knowledge in their respective fields viz. administration, personnel, finance, engineering, power.

The organizational set up of DUSIB has three major wings, namely; the Administration and Management Wing, the Finance Wing and the Engineering Wing.

During 2014-15,

Sh. Amar Nath, IAS, was the Chief Executive Officer,

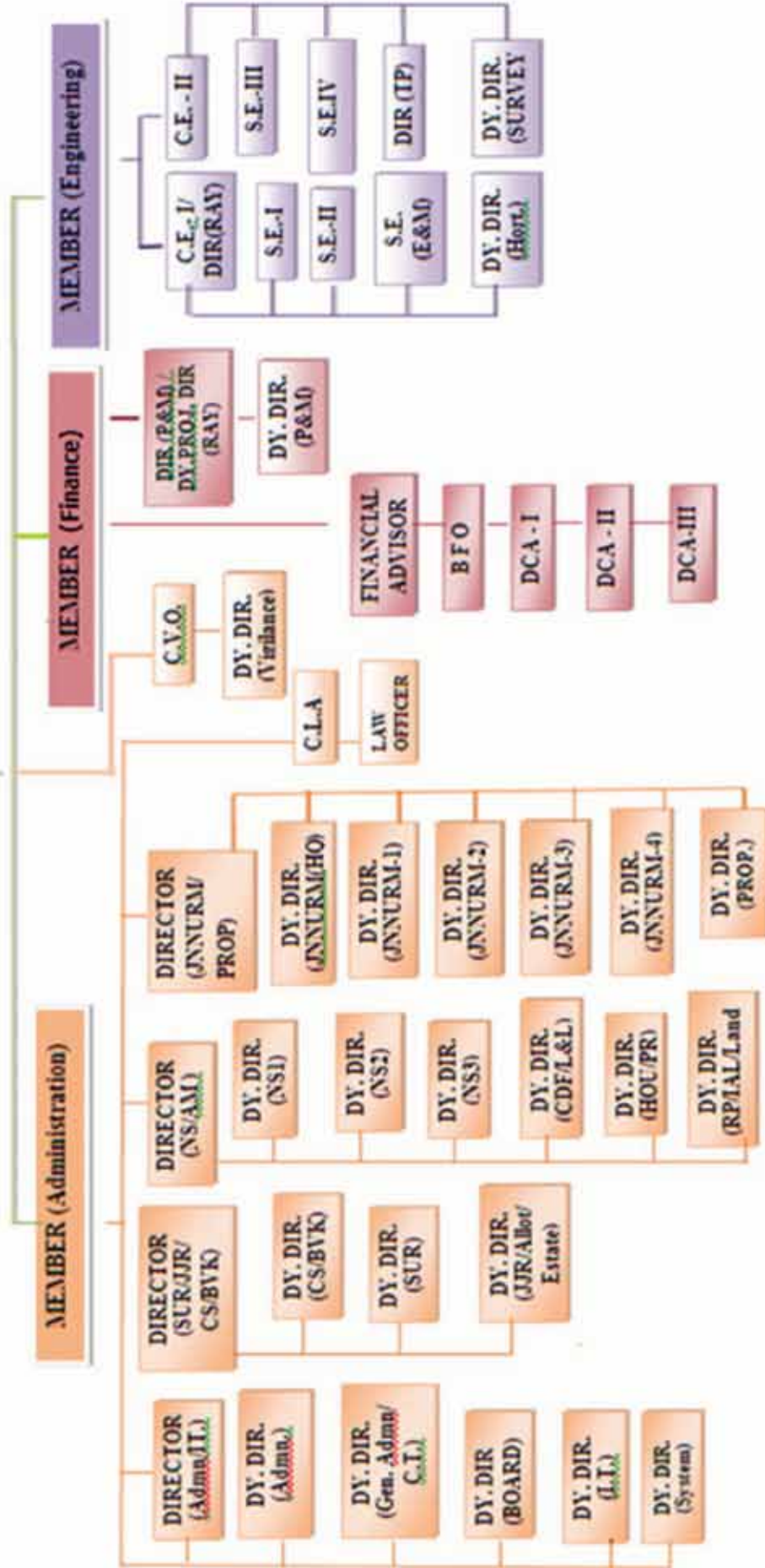
Sh. Pankaj Ashtana, IFS, was the Member Administration,

Sh. M.K Tyagi, was appointed as Member (Engineering), on 01.07.2014, and

Sh. Ashish Joshi was appointed as Member (Finance), on 27.06.2014.

ORGANISATION CHART

CHIEF EXECUTIVE OFFICER



3. Events - 2014-15

A. Swachh Bharat Abhiyan

Swachh Bharat Abhiyan is a national campaign launched on 2nd October, 2014, at Rajghat, New Delhi, by Prime Minister of India Sh. Narendra Modi, with the basic objective to clean the streets, roads and infrastructure of the country. 2nd October 2014 was celebrated as Swachh Bharat Abhiyan Day to fulfil the dreams of the Father of Nation, Mahatma Gandhi to make India a clean India. This campaign was successfully implemented in DUSIB by taking up steps for cleaning of office rooms, premises and other infrastructure.



Employees of DUSIB participating in Swachh Bharat Abhiyan

B. National Unity Day

Rashtiya Ekta Divas (National Unity Day) was celebrated in DUSIB by all officers /officials of DUSIB on 31.10.2014, by taking the following pledge, as a tribute to Sardar Patel who was instrumental in keeping India United :-

राष्ट्रीय एकता दिवस शपथ

मैं सत्यनिष्ठा से शपथ लेता हूँ की मैं राष्ट्र की एकता, अखंडता और सुरक्षा को बनाए रखने के लिए स्वयं को समर्पित करूँगा और अपने देशवासियों के बीच यह संदेश फैलाने का भी भरसक प्रयत्न करूँगा। मैं यह शपथ अपने देश की एकता की भावना से ले रहा हूँ जिसे सरदार वल्लभ भाई पटेल की दूर-दर्शिता और कार्य द्वारा संभव बनाया जा सका। अपने देश की आंतरिक सुरक्षा सुनिश्चित करने के लिए अपना योगदान करने का भी सत्यनिष्ठा से संकल्प करता हूँ।

C. Customer Care Centre

Reception Cum Customer Care Centre was launched in the month of January 2015 to translate the vision of Prime Minister into action for good governance. All applications and complaints will be registered in e-mode by the officials manning the centre who will key-in the information on the manual forms submitted in customer care centre and forward the application to the concerned division for follow up action, within a time frame.



D. Prize Distribution Ceremony

DUSIB invited volunteers for helping in various activities associated with Night Shelter, with a view to sensitise them. About 180 students volunteered for the programme for 2 weeks and were associated in various activities such as management of night shelters, co-ordination with various agencies, working with rescue teams etc. The students were awarded certificates, in recognition of their participation in various activities related to homeless, in a ceremony held on 17.03.2015 which was presided over by Hon'ble Minister for Urban Development and Deputy Chief Minister, Sh. Manish Sisodia.

The volunteers were also required to conduct case studies on any vital issue related to homeless people. The best case studies were awarded 1st, 2nd & 3rd prize during the ceremony: The winners were:-



Prize	Name of volunteer	Volunteer ID	Title of case study
1st (Rs.20,000/-)	Ashvina Basnet	12873	Struggle for Identity
2nd (Rs. 15,000/-)	Anjali Bhatt	12592	Homeless despite having a home – Mr. Prabhu Mehto
3rd (Rs. 10,000/-)	Abhinav Rathore & Prateek Vaid	12646 & 12776	Case study on Vijay Harris

- DUSIB operated and maintained 271 Night Shelters, having capacity to accommodate 19,604 persons across the city, to provide shelter to homeless people sleeping on pavements, road berms, foot-paths, parks, under bridges, at market places etc.
- Night Shelter Help Line and control room was established to register complaints and to redress them at the earliest.
- Allotment letters were issued to 4119 eligible J.J dwellers to allot them flats under the rehabilitation policy of DUSIB / GNCTD.
- 51,969 files were scanned. Digital Signature Certificates (DSC) were issued to 400 officers/officials of DUSIB as part of good governance.
- Construction of 17,060 EWS houses for the slum dwellers is almost near completion.
- Implemented a number of plan schemes for improving the quality of life of slum / JJ dwellers.

Facilities provided include :

- ✦ 92 WC seats in the 05 Jan Suvidha Complexes provided and 1417 WC seats in 44 JSCs under progress. Apart from this, 150 single seater FRP moulded WC/Bath cabins of size 1m x 1m x 2.40mL x W x H provided.
- ✦ 07 Community Halls / Basti Vikas Kendras constructed.
- ✦ 11 Shishu Vatikas were upgraded and renovated.
- ✦ 73391 JJ dwellers were benefited under the Plan Scheme of Environmental Improvement in Urban Slums with the facility of paved path ways and drains.
- Repaired 06 properties in Slum Katras and provided common facilities in 18 private properties.
- Tender called for 10-seater trailer-mounted Mobile Toilet Vans (MTVs) with DRDO approved Bio-Digester technology for installation, management, operation and maintenance on Public-Private-Partnership (PPP) basis in JJ bastis.
- After successful implementation of the project of setting up of decentralised drinking water plant at Savda Ghevra SRS Colony in collaboration with DJB to provide water through ATMs, 27 numbers of ATMs have been provided in 05 resettlement colonies.
- Implementation of e-office in DUSIB which started from 14.08.2014.
- DUSIB JSC Application System developed for monitoring functioning of Jan Suvidha Complexes. The information is received from users/ observers, through mobile, on the functioning of the JSCs.

5. Housing



- Night shelters for homeless
- EWS flats under JNNURM for JJ dwellers
- Slum free city plan for rehabilitation of JJ dwellers.
- Grant of free hold rights to owners of 45 resettlement colonies.

5A. Construction of Houses Under JNNURM

The Jawaharlal Nehru National Urban Renewal Mission (JNNURM) of Government of India focuses on augmenting economic and social infrastructure of the cities. The sub mission – Basic Services to Urban Poor extends financial assistance to mission cities for shelter, infrastructural services and related basic amenities.

Under JNNURM programme, the Government of India has sanctioned 17 projects for Delhi for construction of 67784 low cost houses and provided financial assistance to Govt. of NCT of Delhi for construction of flats of approximately 25 sq. mtrs., carpet area. Under this scheme, construction of flats has been taken up by DUSIB, DSIIDC, DDA and NDMC.

DUSIB has taken up construction of houses at Dwarka, Sultanpuri, Bhalswa-Jahangirpuri and Savda Ghevra for meeting the requirement of flats for slum dwellers who are eligible for resettlement.

The civic amenities like community open spaces, park/garden, dispensary, local shopping, apart from a well-developed infrastructure network of roads, drainage, water supply, electrification and horticulture etc., will be provided. Street parking, well planned circulation and other features shall also be part of the planned scheme. The prime objective of formulating this scheme is to not only provide shelter for the jhuggi dwellers, but, also a healthy and enabling urban environment to help them to come out of their poverty level.

Housing status of DSIIDC and DUSIB under JNNURM

Housing Status	DSIIDC	DUSIB	Total
1. Available Stock	13,820	1024	14,844
2. Under Construction	27,180	17,060	44,240
TOTAL	41,000	18,084	59,084

DSIIDC has constructed houses at Narela, Baprola, Bhorgarh and Bawana. The houses at Bawana are ready for occupation. Initially, Government of NCT of Delhi issued orders for relocation of JJ dwellers by allotment of flats out of 7900 flats constructed by DSIIDC at Bawana. So far, 266 slum dwellers from 6 JJ bastis have been relocated at Bawana.

Housing Projects of DUSIB

1. Construction of 288 four storeyed EWS Houses for Slum Dwellers at 16-B, Site No.-III, Dwarka

Plot size	-	2.56 acre
Cost of Project	-	7.99 crores
Revised Cost of Project	-	10.99 crores
Date of start	-	04.12.2009
Date of completion	-	05.02.2013
Funds received	-	5.19 crores
Expenditure	-	11.42 crores
Constructing Agency	-	M/s Sameer Construction Co
Status	-	Completed



2. Construction of 736 four storeyed EWS Houses for Slum Dwellers at 16-B, Site No.-II, Dwarka

Plot size	-	2.56 acre
Cost of Project	-	20.46 crores
Revised Cost of Project	-	29.31 crores
Date of start	-	07.12.2009
Date of completion	-	20.09.2013
Funds received	-	13.31 crores
Expenditure	-	28.45 crores
Constructing Agency	-	M/s Rahlan Construction Co.
Status	-	Completed

3. Construction of 980 five storeyed (G + 4) Houses for Slum Dwellers at Sec-16B, phase-II, Dwarka

Plot size	-	2.44 acre
Cost of Project	-	50.69 crores
Revised Cost of Project	-	60.71 crores
Date of start	-	10.03.2012
Date of completion	-	work in progress
Funds received	-	23.63 crores
Expenditure	-	45.57 crores
Constructing Agency	-	M/s BCC Developers and Promoters
Status	-	In progress (96% upto March 2015)

4. Construction of 1180 five storeyed (G + 4) Houses for Slum Dwellers at Site No. A-3, Sultanpuri

Plot size	- 2.77 Acre
Cost of Project	- 58.44 crores
Revised Cost of Project	- 67.85 crores
Units	- 1060
Date of start	- 10.03.2012
Date of completion	- work in progress
Funds received	- 32.45crores
Expenditure	- 53.25 crores
Constructing Agency	- M/s Rama Construction Co.
Status	- In progress (98% upto March 2015)

5. Construction of 7400 five storeyed (G + 4) Houses for Slum Dwellers at Bhalaswa Jahangirpuri, pocket-II

Plot size	- 20.9 acre
Cost of Project	- 366.84 crores
Revised Cost of Project	- 459.58 crores
Date of start	- 03.08.2012
Date of completion	- work in progress
Funds received	- 132.62 crores
Expenditure	- 203.51 crores
Constructing Agency	- M/s Supreme Infrastructure Ltd (3400 units) and M/s NCC Ltd (4000 units).
Status	- In progress (51% upto March 2015)



Construction of Tower No. 5 at Bhalaswa Jahangirpuri

6. Construction of 7620 DUs (G + 4) five storeyed EWS Houses for Slum Dwellers at Savda Ghevra, (phase-III)

Plot size	- 15.30 Acre
Cost of Project	- 407.69 crores
Revised Cost	- 441.60 crores
Date of start	- 09.03.2012
Date of completion	- work in progress
Funds received	- 191.96 crores
Expenditure	- 278.15 crores
Constructing Agency	- M/s Sintex Industries
Status	- In progress (93% upto March 2015)



Savda Ghevra, (Phase-II)

5B. Rajiv Awas Yojana

A Centrally Sponsored Scheme captioned “Rajiv Awas Yojana” (RAY) was launched by Government of India in 2009, to make India slum free. The Ministry of Housing and Urban Poverty Alleviation (HUPA), Govt. of India, sanctioned an amount of Rs. 19.64 crore, under this scheme, to Government of NCT of Delhi, for preparation of slum-free city plan for Delhi. Government of NCT of Delhi nominated Delhi Urban Shelter Improvement Board (DUSIB) as the Nodal Agency for preparation of Slum-Free City Plan for Delhi.

Substantial information required to draft a comprehensive slum-free city plan was not available with Delhi Government, as Delhi has multiplicity of authorities and multiple government bodies which own land, and control planning, approval and allocation of land. DUSIB, therefore, tried to get details from all the land-owning agencies about their action plan under slum-free city plan, but no agency sent any feedback. DUSIB, therefore, prepared a draft of the Slum-Free City Plan of its own, taking into consideration the following information/analysis:

- Land use as per the Master Plan of Delhi (MPD); DUSIB worked out tenability of slum bastis based on land use as per MPD.
- The data collected during the socio-economic survey in 2012-13, land survey, infrastructure/civic services availability;
- Socio-economic surveys conducted by selected survey agencies (4). Data with respect to slum profile, urban poverty profile, livelihood including socio-economic profile, gathered for all slums; DUSIB’s field staff was involved in conducting land survey, infrastructure / civic services availability survey.
- All slums have been marked on map, on the GIS platform, with all relevant information. The area of slum bastis have been worked out based on local survey / marking and measuring on Google map. A comprehensive GIS was established to enable analysis of land areas in relation to population, livelihood, income levels, transportation and other issues.
- Even though there are various kinds of slums in Delhi viz. JJR/SRS colonies, notified slums (Old Delhi / Walled City), Jhuggi jhopri bastis etc., the proposed plan of action is directed towards rehabilitation/resettlement of JJ bastis only.
- Analysis of data revealed that 675 JJ bastis have been identified, with about 3,06,600 jhuggis occupying about 700 hectares of land. These bastis are spread on the land owned by Delhi Government (including DUSIB 25% land), MCD, NDMC, and Central Government agencies e.g. Railway, DDA (50% land), Delhi Cantonment Board, CPWD/L&DO etc.

- On verification of some of the socio-economic survey data in 8 JJ bastis, carried out during 2014, it was found that about 40% of the residents have changed, and there has been an increase in number of jhuggis by about 8%. Total survey of all JJ bastis is in progress and the estimated land area of all the bastis has been worked out, based on actual survey, where completed or measuring area after marking on Google map. There may be slight variation in the area. The expected houses have been worked out considering the parameter of 900 dwelling units(DUs) per hectare.
- It emerged that out of 675 JJ bastis, only 196 land pockets (252 hectare) are tenable where housing can be developed, 243 lands (222 hectare) are semi tenable, 205 are non-tenable land (210 hectare) and 31 were not considered.
- Considering the geographic concentration of population in JJ bastis and tenability of land, each assembly constituency has been considered as a planning unit for developing EWS houses and rehabilitation of JJ dwellers. This strategy attempts to minimise the disturbance in the life and livelihood of the dwellers, by keeping the geographical displacement to minimum.

As per the proposed plan, the present requirement of houses is about 3 lac units to rehabilitate all Slum/Jhuggi dwellers. While 57,404 houses in Delhi are under construction/completed under JNNURM, 41,933 houses are proposed by DDA and 3,30,867 houses are planned under Slum-Free City Action Plan for Delhi on tenable and semi tenable land, presently occupied by JJ bastis. 23,755 houses are planned on vacant land. Thus, considering the projects under JNNURM and DUs on the available vacant land, 4,53,959 DUs will be made available against present 3,06,602 households in various slums. There shall be extra houses to take care of the anticipated new demand of houses to check the growth of slums in city. After implementation of this plan, about 201 hectare land will be made free from slums.

The fund required for these many dwelling units is more than Delhi's budget of one and a half year. Monetisation of the land, freed by this plan, might be resorted to, to fund the development of EWS housing on the tenable land parcels, presently occupied by JJ bastis, and with judicious planning, creation of spare EWS housing stock will be feasible. Commercial exploitation of the freed land may be sufficient to fund the entire project of making Delhi slum free. In some of the JJ bastis, Delhi Government may be able to use PPP mode for funding development. All these aspects can be finalised at the time of preparation of individual DPR as per the guidelines of MoHUPA.

Delhi has multiplicity of authorities. Plan envisages that to make Slum- Free City Plan effective, only one Nodal Agency, i.e. DUSIB, should handle all cases related to slum-free city plan of Delhi. All the slum lands, irrespective of land-owning agencies, should be transferred to DUSIB by passing necessary legislation by Centre/ State Govt. It has been proposed that all powers regarding preparation of plan/approval of rehabilitation plan, approval for construction and approval for land use change etc. should be entrusted to DUSIB so that slum-free city plan is implemented effectively and in a time-bound manner. The DUSIB Act, 2010 will have to be suitably amended to give sufficient powers to DUSIB, in this regard.

Land Owning Agency Wise Number Of JJ Bastis

Land Owning Agency	Tenable	Semi Tenable	Non Tenable	Not considered	Total
GOI Land (%)	126	206	128	12	472 (69.93%)
GNCTD Land	25	25	31	14	95 (14.07%)
DUSIB Land	46	30	20		96 (14.22%)
Others	198 (29.34)	266 (39.41)	181 (26.81)	30 (4.44)	675 (100%)

Flats To Be Constructed In Different Phases

	Projects on bastis lands	Flats on Bastis lands	Vacant Land Area in sqm	Flats on vacant land	Existing flats	Total Flats	No. of JJC to be Shifted	Jhuggies	Area in sqm of JJC
Phase-1	13	23346	103135	7790	8460	39596	69	29975	323916
Phase-2	18	13997				13997	18	11124	187281
Phase-3	7	13013				13013	18	23084	178811
Phase-4	2	1579				1597	18	1784	21931
Total	40	51935	103135	7790	8460	68185	123	65967	711939

Slum Free City Plan For Jj Bastis On Delhi Govt. Land

	Nos	Jhuggies	Area in sqm	Flats	Phase 1 flats	Phase1 Jhuggies	Phase2 flats	Phase2 Jhuggies	Phase3 flats	Phase3 Jhuggies	Phase4 flats	Phase4 Jhuggies
Tenable JJC	35	18716	451809	22844	9964	9341	6215	3812	6665	5563	0	0
Semi Tenable JJC	75	33049	727450	29091	13382	17441	7782	4428	6348	9878	1579	1302
Non Tenable JJC	57	14202	427864	0	0	3193	0	2884	0	7643	0	482
Total	167	65967	1607123	51935	23346	29975	13997	11124	13013	23084	1579	1784
Not considered JJC	12	3580	233977	0	0	0	0	0	0	0	0	0
Total No. of JJC	179	69547	1841100	51935	23346	29975	13997	11124	13013	23084	1579	1784
Vacant Land	10		103135	7790								
Existing housing				8460								
Total		68185	31136	29975	13997	11124	13013	23084	1579	1784		
Surplus flats	68185	(-)	65967	2218								
Building i/c infra cost in crores @10.50 lac/flat					3269.28		1469.69		1366.37		165.8	6271.14
Approx. cost land freed in crores (Tenable & Semi Tenable)					1500.87		606.01		1457.82		22.68	3587.38
Approx. cost of surplus flats in crores												443.60

5C. Rehabilitation of Squatters

Relocation of JJ dwellers from the land pockets, required by land-owning agencies for implementation of some important public projects, is one of the most important schemes of DUSIB. Since the inception of this scheme, the erstwhile Slum & JJ Department has developed 70,644 plots of different sizes measuring 18 sqm. and 12.5 sqm. at Dwarka, Rohini, Bhalswa-Jahangirpuri, Narela, Bawana, Holambi Kalan, Molarband, Savda Ghevra etc., and about 65,000 eligible JJ dwellers were resettled there. Due to scarcity of land in Delhi, the emphasis shifted from horizontal development of plots to vertical development in the shape of EWS houses for resettlement of JJ dwellers. The modified policy for relocation came into existence vide GNCTD order no. F.51 (95)/99/UD/Vol-III/2975-2988 dated 19.02.2010. This policy was further revised from time to time, to relax the cut-off date and the documents required, in order to cover maximum JJ dwellers in the eligible category, under this policy.

► Prioritization of JJ Bastis

During the period under report, 20 more JJ bastis were prioritized by Delhi Government for relocation of squatters. Thus, since the inception of the scheme, 114 bastis have been prioritized.

The land owning agency-wise breakup of prioritized JJ bastis is as under:-

PRIORITISED JJ BASTIS

S No	Name of Land Owning Agency	No. of JJ Bastis
1	CPWD	34
2	DMRC	2
3	L&DO	14
4	Railway	5
5	Defence	3
6	NDMC	5
7	AAI	1
8	NTPC	1
9	CSWB	1
10	Forest	1
11	DUSIB	4
12	CGHS	1
13	Delhi Police	2
14	Wakf Board	1
15	Delhi University	1
16	JamiaMillialslamia	1
17	MCD	12
18	PWD	4
19	I&FC	14
20	Industries Department	1
21	DJB	3
22	Amb.FoundSoc.Wel.,GOI	1
23	Health Department	1
24	MAMC(HFWD)	1
		Total: 114

► Survey of the Prioritised and Non-prioritised JJ Bastis

During 2014-15, DUSIB, along with the LOA carried out survey of the prioritised and non-prioritised JJ bastis at 11 locations. The following JJ bastis were surveyed by the socio-economic wing of DUSIB.

JOINT SURVEY OF JJ BASTIS

S. No	Name of Bastis	Units Surveyed
1.	JJC Camp Vishwas Nagar Nalla	66
2.	JJC Camp behind police station Defence colony	113
3.	JJC Camp East Kidwai Nagar	365
4.	JJC Camp Jangpura Nala	06
5.	JJC Camp Muslim Camp Badarpur	14
6.	JJC Camp Badarpur Nala	54
7.	JJC Camp DDU Marg	75
8.	JJC Camp VP Singh camp Tughlakabad	188
9.	JJC Camp Okhla Industrial Area	124
10.	JJC Camp Indra Kalyan Vihar Okhla	411
11.	JJC Camp Janpath/ Raiseena Road	36
	TOTAL	1452

► Eligibility Determination Camp (EDC)

To identify the eligible beneficiaries, Eligibility Determination Camps were held in respect of the following 09 JJ bastis:-

S.No	Name of The JJ Bastis	LOA	Units Surveyed	No of JJ Dwellers Appeared in EDC	No of Eligible JJ Dwellers
1	DDU Marg Pocket-1, Dhobi Ghat No. (7&9)	CPWD	56	52	33
2	Plot no. 21 A behind Janpath	DAF	36	31	22
3	NCJM Hospital 2014-15 Re camp of NCJH was also held in 2014-15 final figure	NCJ Hospital	682	504	393
4	Jawahar camp, Kirti Nagar, Mayapuri	DDA & Railway	116	86	57
5	Mahatma Gandhi Camp Road No 77 Punjabi Bagh	MCD	112	78	42
6	Ramesh Nagar , Kirti Nagar	NDMC	845	236	185
7	LuharBasti, Prem Nagar, New Delhi-3	SDMC		18	2
8	Nehru Camp, NH-24, Patparganj, Delhi	PWD		4	2
9	New Sanjay Camp, Okhla Ind. Area, Ph-II, New Delhi-110020	PWD		4	3

► Issue of Allotment Letters

On recommendation of the Eligibility Determination Committee, allotment letters have been issued to 4119 JJ dwellers, for rehabilitation in the built-up flats at Bawana, Baprola and Dwarka, since the inception of the scheme.

JJ Basti-Wise Allotment Letters Issued to JJ Dwellers at Various Relocation Sites

S.N	Name of JJ Basti	Name of LOA	Eligible	Letters issued for allotment of flats at relocation sites		
				Bawana	Baprola	Dwarka
1	C-33, Havloc Square, Kali Bari Marg, New Delhi	CPWD	73	24	03	46
2	JJC 5855, NDMC water supply central room, Kali Bari Marg, New Delhi	CPWD	61	28	0	33
3	JJC adjacent to Bungalow No-12, Sunehri Bagh	CPWD	14	06	0	08
4	JJC Noor Nagar, Jamia Milia Islamia University	JMI Univ. .	39	15	06	18
5	JJC Bengali Camp, East Kidwai Nagar (Demolished)	NCMC	50	44	06	0
6	JJC Bharti Nagar Camp, Khan Market (Demolished)	NDMC	25	18	07	0
7	JJC Arjun Dass Camp, East Kidwai Nagar. (Demolished)	NDMC	104	78	6	16
8	JJC Shiv Mandir Camp, (Demolished)	Airport	26	26	0	0
9	JJC Rajiv Camp, Aram Bagh	CPWD	16	08	0	08
10	JJC G – Point, Gole Market (Demolished)	CPWD	29	21	08	0
11	NBCC, Kidwai Nagar	NBCC	143	0	70	73
12	N.C. Joshi Memorial Hospital	NCJM Hosp	393	0	186	207

13	I.G. Camp Taimoor Nagar	Delhi Police	592	0	418	174
14	DDU Marg, Pkt – 6 (Demolished)	CPWD	11	02	09	0
15	Dhobi Ghat No. 10	CGHS	26	0	0	15
16	Dhobi Ghat No. 7 & 9, DDU Marg	PWD	33	0	33	0
17	Janpath Plot-A, New Delhi	Amb.Fond. Min.Soc. Wel,GOI	22	0	22	0
18	In front of Ayurvedic Hospital, Haiderpur	PWD	16	16	0	0
19	Press Road Old Railway	CPWD	49	29	20	0
20	Khichripur b/w Bridge	I&FC	98	82	16	0
21	K & L Block Wazirpur	I&FC	189	89	100	0
22	Park Side, Badli	Industries	327	211	116	0
23	Virat Co-operative Jwalapuri	MCD	338	0	338	0
24	STD Booth Shalimar Bagh	PWD	56	51	05	0
25	Nivedita Kunj	L & DO	48	14	11	23
26	Pratap Camp Nehru Nagar	L & DO	342	196	81	65
27	Cement Godown Moti Bagh (Demolished)	Flood Control	130	67	22	41
28	Karam Pura G&F Block (Demolished)	Defence	30	10	20	0
29	Kirbi Place		570	0	422	148
30	Jawahar Camp, Kirti Nagar	DMRC	57	0	57	0
31	Mahatma Gandhi Camp, Punjabi Bagh	DMRC	42	0	42	0
32	Ramesh Nagar, Kirti Nagar	SDMC	185	0	185	0
	TOTAL		4134	1035	2209	875

► Funding Pattern

The Government has approved allotment of approximately 25 sq. mtr. carpet area, with cost sharing as below:

S. No.	Break-up	Amount (in Rs.)
1.	Government of India's share	1,19,000.00
2.	Beneficiary share	60,000.00
3.	Land Owning Agency share	93,000.00
4.	Delhi Government share	62,000.00

Subsequently, the Cabinet, vide its decision number 1890 dated 14.05.2012, had also approved the proposal for apportionment of the cost of the dwelling units on the basis of the project cost. Accordingly, the contribution of the Land Owning Agency has been fixed at Rs.1,50,000/- per dwelling unit and the remaining cost is to be shared equally by the beneficiary and the State Government, after deducting the Share of Central Govt. The revised funding pattern is as under:-

S. No.	Break-up	Amount (in Rs.)
1.	Government of India's share	1,19,000.00
2.	Land Owning Agency share	1,50,000.00
3.	Beneficiary share (50% of balance cost)	68,000.00
4.	Delhi Government share (50% of the balance cost)	68,000.00

► Beneficiary Share

Payment of Rs. 2,35,70,000/- (Rupees two crores, thirty five lakhs and seventy thousand only) from 440 allottees (general and scheduled caste) has been received, as beneficiary share, during the period under report.

► Transparency in Allotment

To ensure transparency in allotment, 1289 files related to allotment of flats have been scanned.

5D. Shelter for Homeless-Night Shelters

Large number of people from neighbouring states comes to this mega city, Delhi, in search of livelihood. However, due to non-availability of affordable housing, they are forced to erect illegal jhuggis on vacant land pockets of govt/ private owners or they are forced to sleep on road sides/berms, footpaths, parks, open spaces in markets, bus stops, railway stations etc. For this absolutely shelterless population, DUSIB is providing the facility of night shelters, equipped with all basic amenities.

During 2014-15, DUSIB operated and managed 271 night shelters having capacity to accommodate 19,604 homeless persons.

S.No.	TYPE OF SHELTER	NUMBER	CAPACITY
1.	Permanent buildings	92	10087
2.	Porta cabins	112	6530
3.	Tents	51	2173
4.	Community (DDA)	11	545
5.	DMRC	3	149
6.	NDPL	2	120
	Total	271	19604

The number of night shelters (in tents) keeps on changing depending upon the requirement and weather conditions. In winters, other agencies also join hands with DUSIB to provide space for running Night shelters.

► Shelter for Specific Need

Keeping in view the requirement of homeless, specific night shelters exclusively for children, women, drug addicts etc. have also been provided.

S.No.	SPECIFIC NIGHT SHELTERS	NO
1.	Children	20
2.	Families	25
3.	Women	19
4.	Differently abled women	02
5.	Drug addicts	01



Vocational Activities at Night Shelters



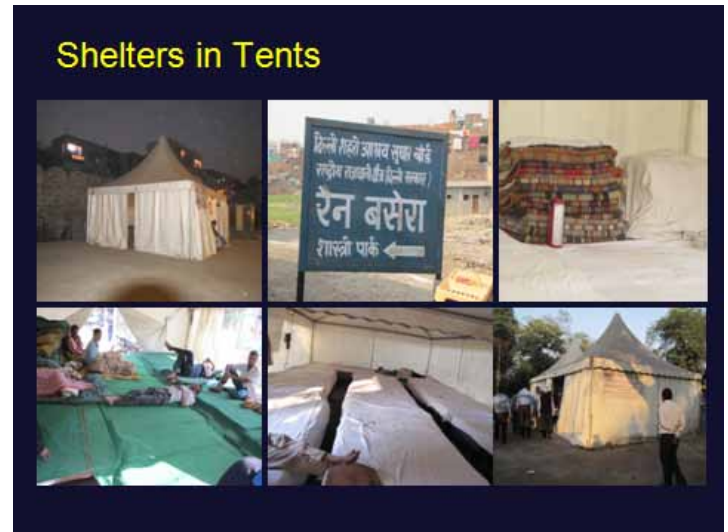
Permanent Night Shelter



Porta Cabin Shelter



Shelter In Tents



► Occupancy

The occupancy of all the shelters was monitored daily, online. The details were uploaded on the DUSIB website. On an average, about 11,500 people stayed in the shelters daily, as per the reports received from these shelters.

► Facilities at the Night Shelters

- a) Each shelter was equipped with sufficient number of blankets, durries, mats, toilets and drinking water, first aid box and fire extinguishers.
- b) Free tea and rusk was provided to all homeless users, every day, during winters.
- c) Medical teams of Delhi Government visited the shelters, twice a week, to carry out regular health check-up and to provide free medicines, if required.
- d) Beat constable visited each night shelter, twice a day, for security reasons

Social Activities in Shelters



Medical Facilities in Shelters



Facilities provided in Night Shelters by DUSIB



Blankets



Drinking Water



Toilet Facility



Carpet And Durries

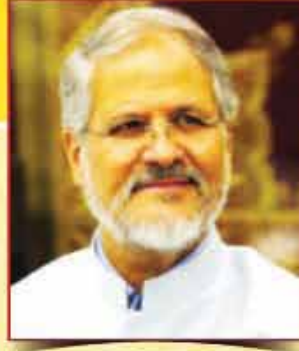
► **Emergency rescue services:**

- i. The Cluster Shelter Management Agencies (SMAs) were responsible for taking care of the homeless persons in their zones and rescue them to the nearest night shelter, to avoid untoward incidents during winter. Night shelters not covered in clusters, especially in West, South-West, North and East Delhi districts were dealt through Human Resource Centres (HRCs), which operated rescue teams to persuade and rescue the homeless persons sleeping on streets, and shift them to the nearest night shelter.
- ii. CATS ambulance service was tied up for homeless persons requiring medical treatment and for shifting them to a night shelter or to hospital, as needed. NGOs/ agencies, operating night shelters, were directed to spread awareness and persuade the homeless people to use these facilities.
- iii. A 24 hour control room was also established at the DUSIB office at ITO, to receive complaints/ information about homeless people and constant follow up action was taken. The homeless persons were rescued through the rescue teams deployed for this purpose.

► **Inspections and follow up**

Inspections by senior officers of Delhi Govt and the officers of DUSIB were carried out for regular monitoring. Constant follow up action was taken wherever any discrepancy or shortfall was reported. A 'whatsapp' group was created for instant flow of information from various quarters to the field functionaries.

AN APPEAL



My Dear Brothers and Sisters,

The Government of NCT of Delhi has established 221 Night Shelters for homeless people with basic facilities such as clean drinking water, toilets, blankets, bedding etc. These night shelters are open twenty four hours and are free of charge. Tea and rusks are served in the morning to the users staying in these shelters.

The Government is taking all necessary steps to ensure that people are not forced to sleep outside in the open during winters. It has been observed that public and the other charitable institutions are donating blankets, mattresses, quilts, warm clothing and money to homeless people. I appeal to such citizens and organizations to donate these items at the nearest night shelters only, and not on the streets or roads. This will encourage people to use the shelters and not sleep in the open which is extremely dangerous in these winter months.

For this purpose you may please contact the control room of Delhi Urban Shelter Improvement Board (DUSIB) at Phone Nos.: **011-23378789, 7042296823 and 7042296824.**

I also appeal that if you find homeless people sleeping in the open, please do motivate them to shift to the nearest night shelter or inform the control room of DUSIB on the phone numbers given above.

Najeeb Jung
Lt. Governor, Delhi



**DELHI URBAN SHELTER
IMPROVEMENT BOARD**
(Govt. of NCT of Delhi)



DIP/1720/2014-15

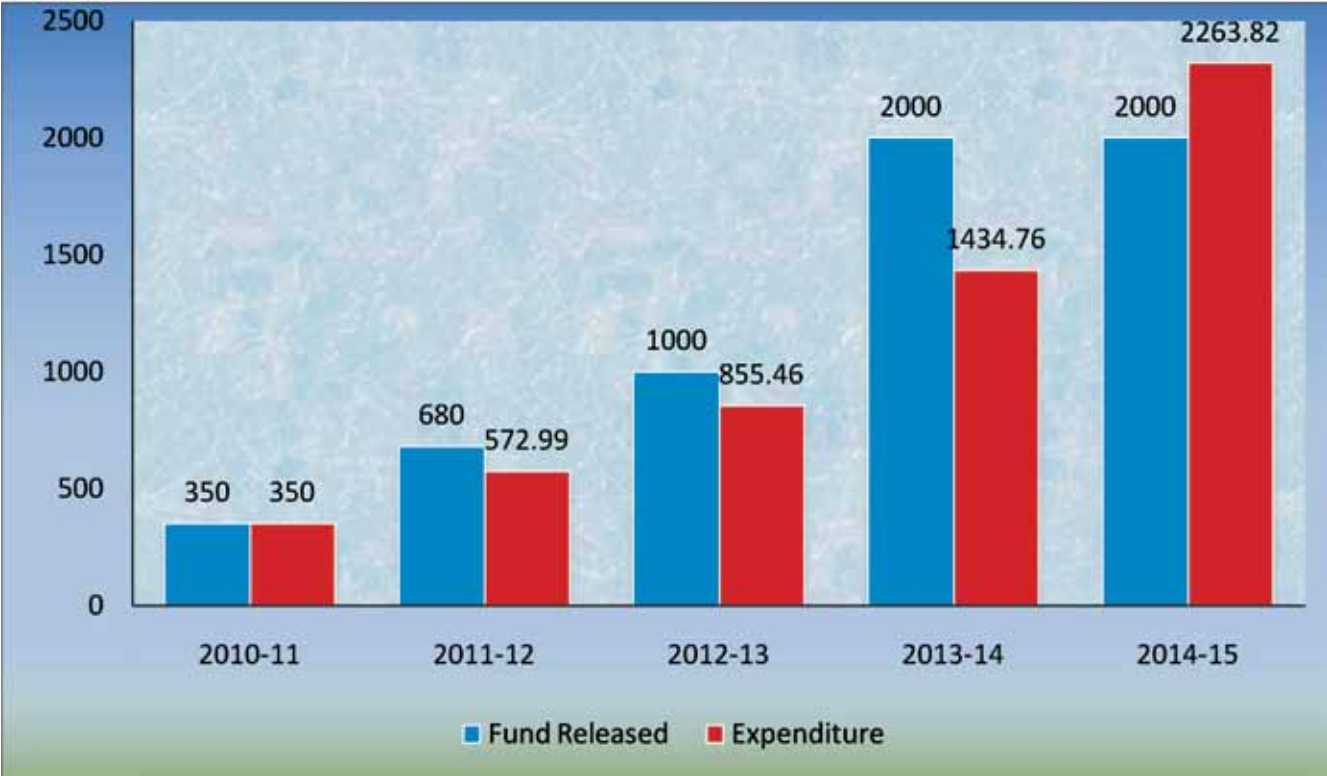
Even, Hon'ble L.G., Delhi conducted surprise inspection of night shelters. He also held review meetings with senior officers of Delhi Government, for proper monitoring and management of these shelters. Hon'ble L.G. also issued an appeal requesting people to donate blankets etc. only in the shelters.

► **Special Reports**

DUSIB also roped in volunteers and sensitized them about the issues related to homeless people. About 180 students volunteered for this programme. The student volunteers expressed that this interaction with the home-less persons was an eye opener and it made them aware of the social, psychological and physical reasons leading to homelessness. Some of the observations were on the drug problem, alcoholism and abject poverty. Some of the students observed that old people were abandoned by their families. The programme was quite successful in spreading awareness about homelessness and the associated issues.

Construction of Night Shelters (2014-15)

DUSIB is providing this facility on behalf of Delhi Government. During 2014-15 an amount of Rs. 20.00 crore was released by GNCTD. Against that, an expenditure of Rs. 22.64 crore has been incurred. The plan fund under this scheme has been increasing since 2010-11.



For construction of new night shelters, DDA has provided land at the following 14 locations:-

S.No.	Address/Location of Night Shelter	Area(Sq. Meters)	Date of Possession taken from DDA	Date of Handing over	Name of the Division
1.	Sector -22, Rohini, New Delhi	800.00	27.12.2012	28.12.2012	C-12
2.	Sector -1, Avantika, Rohini, New Delhi	842.00	04.03.2013	05.03.2013	C-12
3.	Mulla Colony, Gazipur, New Delhi	1029.00	25.07.2014	25.07.2014	C-9
4.	Service Centre, Sector-9, Dwarka, New Delhi	657.00	05.09.2014	05.09.2014	AE-V,C-1
5.	Sector-5, Rohini, New Delhi	1465.78	05.11.2014	05.11.2014	C-12
6.	Chemical Traders at IFC, Narela, New Delhi	940.00	26.11.2014	26.11.2014	C-12
7.	PSP Pocket near Village Kakrola, Sector-16B, Dwarka, New Delhi	1302.00	26.11.2014	26.11.2014	AE-V, C-1
8.	Geeta Colony near Community Centre, New Delhi	878.00	27.11.2014	27.11.2014	C-9
9.	Rohini Sector-18, New Delhi	1210.67	28.11.2014	28.11.2014	C-12
10.	Dilshad Garden near Telephone Exchange, G.T.Road, New Delhi	1000.00	03.12.2014	03.12.2014	C-8
11.	Service Centre, Sector-20, Dwarka, New Delhi	2000.00	05.12.2014	05.12.2014	AE-V,C-1
12.	HAF Pocket-2, near Village Bharthal, Sector-26, Dwarka, New Delhi	1131.027	05.12.2014	05.12.2014	JE C-IV
13.	Sector A/9, Narela, New Delhi	2620.00	09.12.2014	09.12.2014	C-12
14.	Truck Terminal IFC, Narela, New Delhi	976.00	09.12.2014	09.12.2014	C-12

Out of the above sites, one permanent night shelter at Avantika, Rohini, was opened for public use whereas work is in progress for two night shelters at sector-22, Rohini, and IFC, Gazipur. At some locations, like Nangloi, Sector-9 Dwarka and Sector-3 Dwarka, DUSIB is planning to build night shelter as per the guidelines of NULM. The proposal has been drafted and work will start soon after approval of DPRs from Central Government.

Porta cabin night shelters have also been provided at the following locations:-

- Dandi Park – I, Yamuna Pushta
- DJB store- I, Yamuna Pushta
- DJB store- II, Yamuna Pushta
- Dandi, Park-II, Yamuna Pushta,
- Sarai Kale Khan

5E Jhuggi Jhopri Resettlement Scheme-Grant of Freehold Rights

The scheme envisages grant of free-hold rights to the residents of 45 JJ resettlement colonies and is likely to benefit about 2.5 lakh plot holders- allottees or their legal heirs and the purchasers. The beneficiaries have to submit application, in the prescribed proforma, to their respective Zonal Office of DUSIB.

The freehold rights/ownership rights are given to the occupants of these residential plots on payment of conversion charges.

Applicants are also required to pay one-time lump-sum payment of Rs. 5,000/-, as outstanding dues of the licence fee, in case the payment of licence fee is not up-to-date.

Salient features of the scheme:

Some of the terms and conditions of the scheme are given below:

- (i) The scheme is applicable to the 45 JJ Resettlement Colonies.
- (ii) The scheme is applicable to residential plots only.
- (iii) The conversion to freehold will be done on remittance of premium by the occupier as per the prescribed rates.

- (iv) The cases of amalgamation of 2 or more plots shall not be allowed and freehold rights will be given considering each plot as a separate unit.
- (v) The freehold of the actual piece of land allotted shall be covered under the policy and it will not cover encroachment, unauthorized construction and misuse, if any. Unauthorized construction shall be dealt with by the local body /appropriate agency or authority, as per extant laws including MPD-2021.
- (vi) No one will be allowed to have more than one plot in her / his name or in the name of dependents / family members.
- (vii) In cases where the plots have been occupied by more than one person apart from allottee / purchaser, freehold rights shall be conferred in the name of allottee / purchaser.

Publicity of the scheme

The scheme was launched in August 2013. Advertisements were published in newspapers to publicise the scheme and motivate people to come forward to obtain ownership of the flats. Also, with a view to familiarise general public about the scheme and its salient features, DUSIB organised seven camps, in all the zones of JJR, for granting freehold rights to the occupants.





***Camp organised at Shakurpur Zonal Office on 19th and 20th July 2014
for Grant of Free Hold Rights***

Response

The response received during the camps was not encouraging and only 83 conversions could be done. The main reason, which could be attributed to this poor response, seems to be higher conversion charges being levied from the occupants. Also, there were several representations from various political leaders to reduce the rates. This created a need to re-examine the issue, and to review the prevailing scheme / policy governing the issue of grant of ownership rights to the inhabitants of the 45 notified JJ Resettlement Colonies, so as to make it more attractive and reasonable for people to adopt it.

Revised Proposal

With a view to attract more and more occupants of these colonies, and in order to generate more revenue besides making the scheme more practical / beneficial to the poor strata of the society (and in view that this is also as per the 70 point programme of the Delhi Government), a revised proposal, modifying the rates of conversion from licence fee/ lease hold basis to freehold in all the 45 notified JJ Resettlement Colonies, as given below, was prepared and sent to the Department of Urban Department, Govt of NCT of Delhi:-

S. No.	Category	Premium / cost of land to be charged for grant of freehold rights.
i.	Allottee / Legal heirs of Allottee.	Rs. 10,000/-
ii.	Occupants through sale / purchase of the allotted plot residing therein.	Rs. 50,000/-

6.

Basic Amenities in JJ Clusters / Notified Slum Areas



Slum Dwellers are being provided following Amenities in the JJ Bastis

- Paved pathways and open surface drain
- Community toilets
- Community halls/BVKs
- Shishu Vatikas
- Water supply through Delhi Jal Board
- Electricity through concerned Distribution Company.
- Common facilities in private katras and structural repair of slum katras.

6A. Environmental Improvement in Urban Slums

There are 675 JJ bastis with about 3,06,602 jhuggies and about 12.32 lakh population. These slums are spread all over Delhi with highest concentration in the areas where commercial activities take place. To improve the living condition of these J.J. Bastis, under the plan scheme of Environment Improvement in Urban Slums, DUSIB is providing the facility of paved pathways for easy movement of the pedestrians, bicycles and hand-carts etc. on paved roads to avoid mud and slush and open surface drain for smooth flow of waste water. The other facilities covered under the scheme are as under:-

- i. Water supply – one tap for every 150 persons.
- ii. Sewers – Open drains with the normal out-flow avoiding accumulation of waste water.
- iii. Storm water drains – to drain out the storm water quickly.
- iv. Community bath – one bath for every 20-50 persons.
- v. Community latrines-One lavatory seat for every 20-25 persons.
- vi. Widening and paving of existing lanes to make room for easy flow of pedestrians, bicycles and hand-carts etc. on paved roads to avoid mud and slush.
- vii. Street light-poles 30 mtrs. apart.
- viii. Community facilities such as community centres, crèche, dispensaries, non-formal education centre, park etc.

During the financial year 2014-15, 73391 number of slum dwellers have been covered and an amount of Rs. 587.13 lakh was incurred on provision of this facility in the JJ bastis

The community toilets and latrines are provided under separate plan scheme, known as Pay and Use Jan Suidha Complexes, and community facilities are being provided under the plan scheme of Community Hall/ Basti Vikas Kendra. The water supply and street light poles are being provided by respective agencies like Delhi Jal Board and DISCOM.



Paved Pathways And Drains In JJ Bastis

6B. Community Hallas/Basti Vikas Kendras (BVKs)

DUSIB is providing the facility of multipurpose community halls, in relocation pockets and in notified slum areas, for organising social and religious functions. The ground floor of most of these community halls is used as Barat Ghar/ social functions for local residents on rental basis whereas first and second floor are allotted to various NGOs/ VOs/ charitable trusts/ govt. agencies for rendering community development programmes like educational, vocational, health care, night shelter, Anganwadis, libraries/reading rooms, dispensaries, adult literacy centres etc. So far, 165 community halls have been constructed, at various locations, under the jurisdiction of DUSIB.

Similarly, for JJ dwellers DUSIB is providing built-up space in JJ bastis in the form of BVKs for providing integrated package of services under social consumption sector. These are also allotted to NGOs / VOs / charitable organisations for extending facilities like health care, skill up-gradation and educational/ vocational programmes to the JJ dwellers. These BVKs are allotted on nominal licence fees of Rs. 2/- per sq. ft. per month, and the organisation is required to deposit Rs. 10/- per sq. ft with minimum of Rs. 10,000/- as security.

During 2014-15, construction of 07 BVKs/Community Halls/CFCs were completed whereas the work remained in progress in 10 BVKs/Community Halls/CFCs. Renovation and up-gradation works in 24 BVKs/Community Halls/CFCs were completed whereas the work remained in progress in 07 BVKs/Community Halls/CFCs. Apart from this, electrification work, special repairs, A/R & M/o and allied works were undertaken in number of BVKs.

Activities in Basti Vikas Kendras

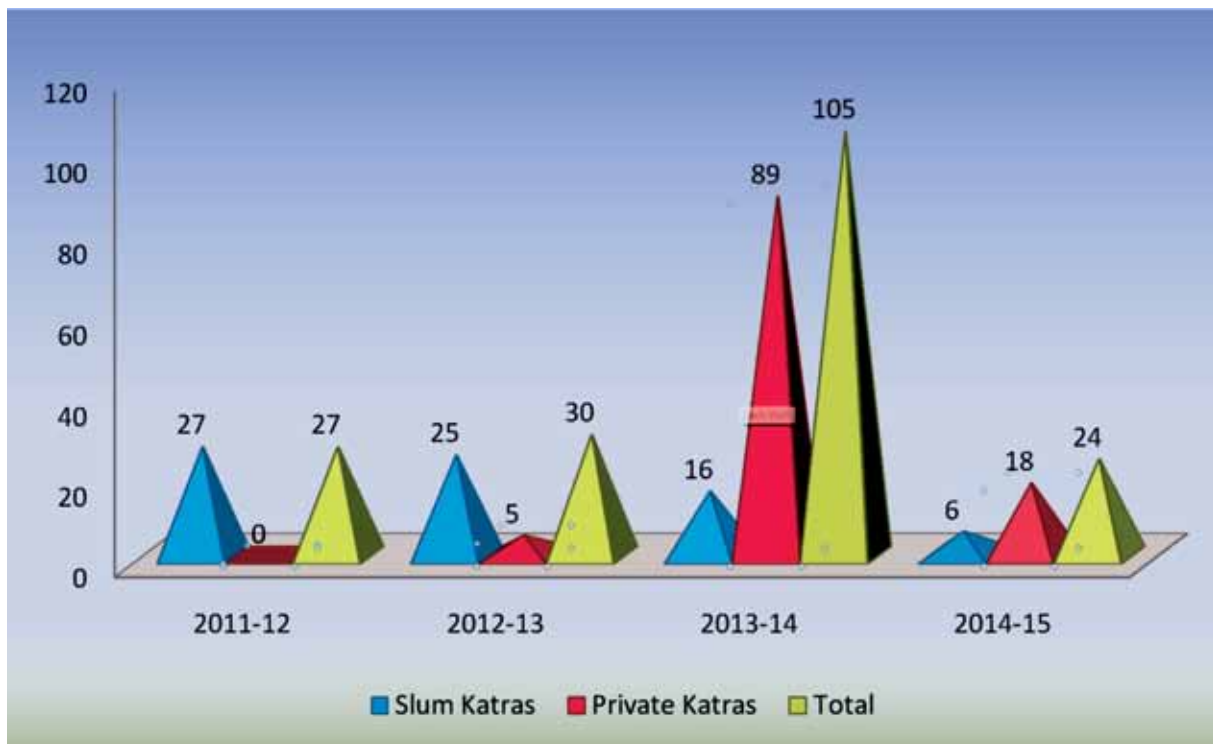




6C. Structural Improvement of Katras

In the notified slum area, for structural safety of 2893 slum katras owned by DUSIB, and for provision of common facilities such as replacement of sewerage/ water supply system, CC paving in courtyards etc. in private katras, DUSIB is implementing plan scheme of structural improvement of katras. During annual plan 2014-15, repair work in 06 slum katras and common services in 18 private katras were provided.

Number of Properties Covered



7. Clean Delhi Green Delhi



Delhi has become a hub of concrete buildings, metallic roads, fly-overs with very little space for parks/woods etc. Clean Delhi, Green Delhi is the slogan that is promoted by the Delhi Government. Who would not like rows of green trees on the road side, well maintained green lawns and parks etc. Beautiful green natural surroundings gave the capital the title of Green Delhi. In the JJ bastis the condition is worst due to over densification. In spite of that, DUSIB has developed a large number of Shishu Vatikas and parks in these bastis /resettlement colonies to contribute towards green Delhi.

The condition of these settlements is quite pathetic. To keep the surrounding neat and clean, DUSIB is providing community toilets. About 16% of households have their own toilets, 7% use shared toilets, 55% use community toilets and 22% defecate in the open. The stress is to provide toilet facility in all settlements so that no one defecates in open and pollute the environment.

7A. Pay and Use Jan Suvidha Complex

Sanitation in JJ bastis is the mandatory job of the municipal corporations of Delhi. To keep the environment clean, and to curb the habit of defecating in open, DUSIB is providing toilet complexes, either conventional (pucca) or prefab. In the JJ bastis where the land is not available for construction of toilet complex, this facility is extended through Mobile Toilet Vans (MTVs). This facility saves the JJ dwellers from embarrassment and shame while defecating in the open. Most of the children of these bastis defecate on footpaths/ roadside which not only creates unhygienic condition, foul smell but also causes inconvenience to the pedestrians. Hence, the children are allowed to avail the facility of JSCs free of cost whereas the adult persons have to pay one rupee for this facility. DUSIB is planning to run these toilet complexes free of cost so that those who are not willing to pay can also utilise this service. This will ensure clean environment in JJ bastis and the nearby area.

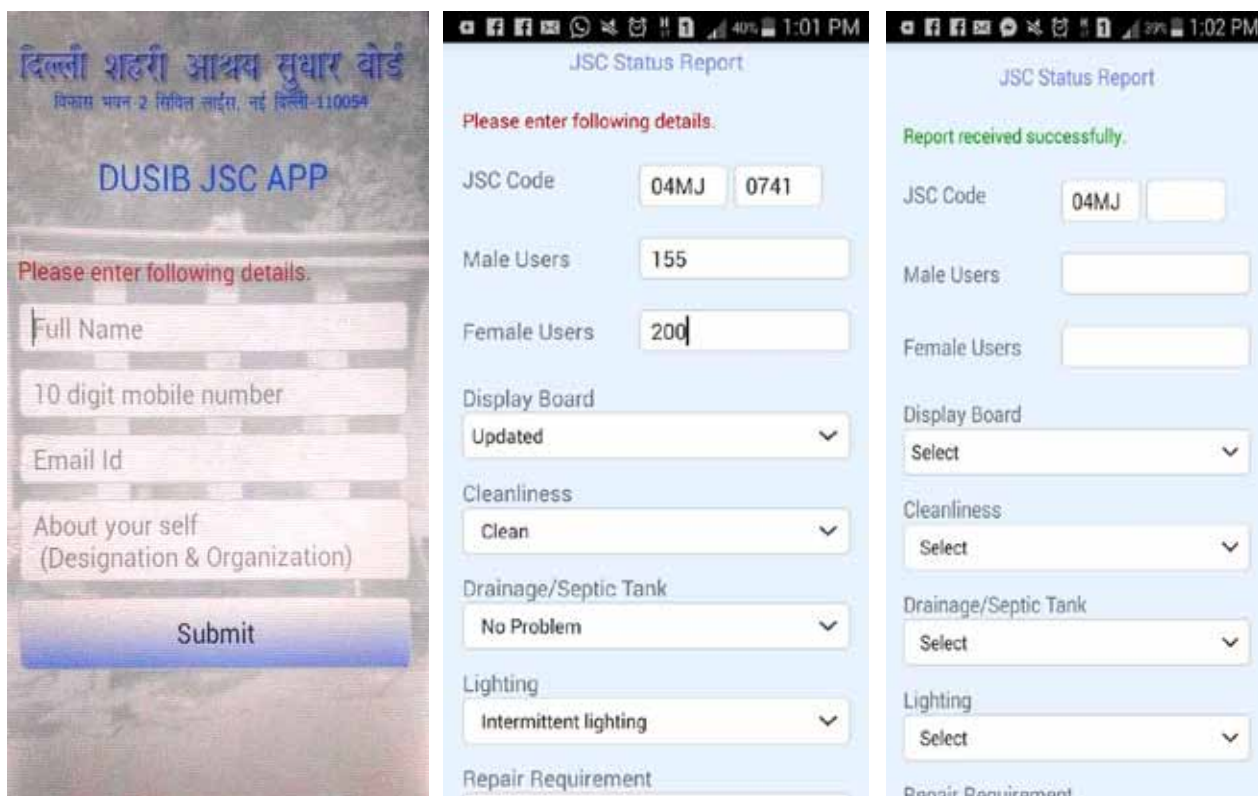
At present there are 675 JJ bastis having 3, 06,000 households in Delhi. As per norms, 30,600 WC seats are required whereas DUSIB has provided 14,000 seats in these bastis. An action plan has been drawn by DUSIB to construct new toilet blocks in those bastis where this facility is not available and to reconstruct, remodel, upgrade the existing JSCs. By the end of financial year 2015-2016, 4000 more seats will be added in the existing stock.

During the period under report, 05 JSCs containing 92 WC seats and 150 single seater FRP moulded WC/bath cabins of size 1mx1mx2.40mLxWxH were provided, whereas 1417 WC seats remained in progress in 44 JSCs. Remodelling/ renovation and up-gradation of 609 WC seats were completed whereas work on 890 WC seats remained in progress.

Dusib Jan Suvidha Complexes Application

DUSIB has launched a JSC android application for monitoring all the Jan Suvidha Complexes in Delhi. Anyone can install this application on mobile phones directly from Google Play or can download the APK file. Anyone can send the JSC details, via this application, in a more convenient way. Thereafter, the details are directly sent to the DUSIB JSC database. This application has following features:-

1. More secure and efficient way of reporting.
2. Easy to install and use



3. Get instant information about submission report
4. It can work on wi-fi network also, after confirmed installation by mobile network.

7B. Bio-Digester Mobile Toilet Vans

Another step to keep the surrounding clean and to avoid open defecation in JJ bastis, DUSIB has planned to provide Bio-Digester Mobile Toilet Vans at various locations where the facility of Jan Suvidha Complexes (JSCs) cannot be provided due to various reasons including non-availability of land, location of bastis (on road berms/ near railway lines etc.) non-availability of 'NOC' from land owning agency or non-availability of sewer connection for disposal.

DRDO has developed an eco-friendly bio-degradable technology for human-waste disposal, which has also been adopted by DUSIB in the night shelters. The same technology is proposed to be used in selected 53 JJ bastis, through installation of 10-seater trailer mounted MTVs (67 nos.), with bio-digesters, on public-private-people partnership basis. The tenders have been called and work is likely to be awarded soon.

7C. Shishu Vatikas

To restrict the growth of jhuggis and to protect the open land pockets in JJ bastis and in notified slum areas from further encroachment, DUSIB is constructing parks/ Shishu Vatikas(SVs) for creating green environment and space for slum children to play.

At present, there are about 228 numbers of Shishu Vatikas and 10 parks under the jurisdiction of DUSIB. These Shishu Vatikas have been equipped with play equipments like see-saw, revolving platforms, swings, bridge, slides etc. Since the inception of this scheme, in order to make these Shishu Vatikas as lungs of the JJ bastis, horticulture works like grass, shrubs, herbs and trees have been provided in them.

During the period under report, 11 SVs were renovated. Apart from this, horticulture works were provided in 30 SVs and number of allied works like reconstruction of boundary wall/ pump house, re-boring of tube wells, repair of pathways, provision of tree guards, manure etc. were provided. Work remained in progress in 06 SVs (renovation/upgradation-05 and construction of SV-01).

Shishu Vatikas





8. Other Development Schemes

8A. Trans Yamuna Area Development Board

In trans Yamuna area, under the scheme of TYADB, DUSIB is providing various facilities like community halls, chaupals, improvement of roads, working girls hostel etc. to strengthen the infrastructure, as per recommendation of the Board. During annual plan 2014-15, construction of chaupal at Block A, Nand Nagri, has been completed whereas construction of community halls at Trilokpuri and Seelampur, construction of chaupal at Sunder Nagri and construction of working women hostel at Jhilmil remained in progress.

8B. Existing Infrastructure

Under this plan scheme, DUSIB is extending repair in 21,044 properties located at 82 sites and 303 staff quarters to give them a face lift and a cleaner look. Protection of vacant land of DUSIB by constructing boundary wall, and renovation/ up- gradation of office premises, is another feature of this plan scheme.

During the period under report, repair in 2536 slum tenements and 193 staff quarters were carried out whereas repair work remained in progress in 4,072 slum tenements and 43 staff quarters.

8C. MLALAD Scheme

Under this scheme, each MLA can suggest small works of capital nature in their constituencies. The work recommended under this scheme should conform to the general pattern of the programme and projects being implemented by the local bodies/departments of Govt. of Delhi. The works are taken up as per MLALADS Guidelines- 2011. DUSIB had implemented various projects recommended by MLAs and approved by Delhi Govt. 48 works amounting to Rs. 526.03 lakhs, have been completed during the period under report.

8D. Improvement of SC/ST BASTIS

The objective of the scheme is to improve the living conditions in bastis, predominantly inhabited by the scheduled caste people, by carrying out civil works such as repair of chaupals, construction of common bathroom & community latrines, repair/relaying of drain & pavements, construction of bituminous roads on C.C flooring approach roads or

kharanjas, repair of SC dharmashalas, etc. as per the requirement of Department of Welfare of SC/ST/OBC Minorities, GNCTD. During 2014-15, 17 projects amounting to Rs. 891.54 lakh were completed.

8E. Water Supply Through ATM

To overcome the problem of drinking water in relocation pockets, DUSIB, in collaboration with Delhi Jal Board, has planned to set up decentralized drinking water plants to provide water through ATMs to JJ dwellers that have been rehabilitated there. In these pockets, DUSIB has provided tube wells for water supply, for washing and other purposes. Drinking water is being supplied through tankers by Delhi Jal Board. The position becomes worst in summers due to inadequate water supply. Moreover, those who are not able to fetch drinking water through tankers, due to their pre occupation, can now get safe drinking water through ATMs at a nominal price.





After successful implementation of the pilot project at Savdha Ghevra colony, drinking water is being supplied to the residents through ATMs at Holambi, Shahbad Daulatpur, Pocket A-6 Narela, at a nominal rate of 30 paise per ltr. using smart card. Projects for installation of ATMs at three SRS colonies namely Bakarwala, Molarband, and Madanpur Khadar, are at the implementing stage.

The location-wise details of Water ATMs are as under:-

S.no	Name of SRS colony	Water Plant + ATMs	Capacity
1.	Savdha Ghevra	1Plant with 2 ATMs + 12 ATMs	500 ltr. each ATM
2.	Holambi Kalan	1Plant + 4 ATMs	-do-
3.	Narela	1Plant + 3 ATMs	-do-
4.	Dwarka Sector 3	1Plant + 5 ATMs	-do-
5.	Shahbad Daulatpur	1 Plant + 3 ATMs	-do-

Financial Status of Plan Schemes Implemented By DUSIB During 2014-15

Rs. In lakh

S.N	Name of the Scheme	Approved outlay	Unspent Balance of 2013-14	Fund Released 2014-15	Total Available Funds	Expenditure upto March, 2015
1	Night Shelters	1500.00	816.79	2000.00	2816.79	2263.82
2	Housing under JNNURM	24000.00	3127.42	10000.00	13127.42	13099.66
3	Rajiv AwasYojna	1000.00	660.55	0.00	660.55	42.93
4	Environmental Improvement in Slums-SCSP	1500.00	144.81	875.00	1019.81	587.13
5	Structural Improvement & Rehabilitation of Katras	500.00	294.06	125.00	419.06	351.32
6	Pay & Use Jan Suvidha Complex	3500.00	669.47	2500.00	3169.47	1737.82
7	Construction of Community Hall/ Basti Vikas Kendra	1000.00	127.76	1000.00	1127.76	799.23
8	Shishu Vatikas / Common Space in JJ Bastis	200.00	45.06	162.50	207.56	172.96
9	GIA for Infrastructure Developments	250.00	2841.07	0.00	2841.07	882.42
10	Study of Perspective Plan for Delhi Slums	0.00	95.50	0.00	95.50	11.65
11	Improvement of Services in Slums.	0.00	830.47	0.00	830.47	355.86
12	Trans Yamuna Area Development Board	550.00	2.09	550.00	552.09	328.66
	Grand Total	34000.00	9655.05	17212.50	26867.55	20633.46

9. e-Governance Initiatives

DUSIB has initiated following e-Governance projects

► e-Office

- e-office fully implemented in DUSIB
- e-office package provided by NIC
- Digital signatures to 400 officers/staff provided
- Scanning facility available at three locations
 - ✦ Two at ITO
 - ✦ One at Seelampur



e-Office at DUSIB



Central Receipt Unit at Vikas Bhawan-II

► Single Window E-Customer Services

- Single window solution for all type of public grievances and applications launched in Jan,2015.
- Customer/applicant can register their complaint at the Customer Care Centre.
- Complaint forwarded to the concerned branch/section for necessary action.
- Reference no. sent to mobile of the applicant.
- The status of complaint sent on his/her mobile.



Counters: Customer Care; CRU; Night Shelter Control Room

10. Management of Assets

10. Management of Assets

DUSIB has large number of assets created out of plan and non-plan schemes, like construction of community halls/ Basti Vikas Kendras, construction of slum tenements, construction of shops/stalls, residential flats, Housing under Special Registration Scheme, Cattle Dairy Farm, Old Cloth Seller Market, commercial plots at Shivaji Enclave, Asaf Ali Road, Raja Garden, Cobbler Market, coal depot, industrial plots, open air theatre, Haj Manzil etc. Every year, this stock is increasing, particularly the community halls/Basti Vikas Kendras and Jan Suvidha Complexes. DUSIB is managing and maintaining all these properties. The management work includes execution of lease, mutation of properties, grant of free hold rights to the owners of these properties, collection of ground rent, licence fees, booking of community halls etc.

The revenue generated from these assets has increased slightly due to policy changes since 2010-11.

Detail of Revenue Generated

(Rs. In Lakhs)

S.NO	Head of Account	Actual 2010-11	Actual 2011-12	Actual 2012-13	Actual 2013-14	Actual 2014-15
1	License fee/ booking charges from C/ Halls and chunks	123.46	121.88	119.44	640.90	938.78
2	Baba Ramdevji old cloth seller market, Raghubir Nagar	3.83	4.85	4.85	6.33	7.14
3	Cattle Dairy farms receipt	7.06	15.91	4.88	4.81	11.89
4	Ground rent lease money and JJR	397.93	316.50	297.52	486.77	2742.30
5	Licence fee from Tenements/ residential	32.33	19.97	4.43	0.74	0.39
6	License fee from commercial	4.29	1.63	45.19	0.00	0.00
7	Licence fee from institutional allotment	14.06	59.06	137.50	146.28	299.07
8	Licence fee from properties in the walled city	12.97	13.40	13.78	2.82	6.69
9	Recovery for water charges	1.70	0.06	0.11	0.04	0.02

10	Conversion of properties from leasehold to freehold right	4.43	9.93	1.88	2.04	3.32
11	Damages in r/o properties in walled city and JJR	28.44	6.91	28.61	5.03	0.20
12	Damages(Misc) i.e, of properties other than walled city	0.00	0.00	1.53	25.07	2.32
13	Licence fee from Staff Quarters	5.42	5.69	7.32	3.28	3.71
14	Maintenance charges of Jan suvidha Complexes	9.72	14.69	12.41	16.87	42.19
15	Cleaning charges and other misc receipts	33.03	27.16	39.35	49.74	69.44
	TOTAL	678.67	617.64	718.8	1390.72	4127.46

11. Budget of DUSIB

1. DUSIB, vide notification no. F. 14(18)/LA-2007/Law/227 dated 31.5.2010 read with Notification F. No. 1(7) UD/DUSIB/2010/9736 dated 1.7.2010, came into existence w.e.f. 1st July, 2010. The Board executes schemes/projects for improving the quality of life of slum and JJ dwellers through various plan schemes of Delhi Govt./Central Govt.
2. The Budget of DUSIB for the year 2015-16 includes actual (Receipts and Expenditures) for the year 2014-15 and Budget Estimates for the year 2015-16 for the approval of the Board, which is to be forwarded to Govt. of N.C.T of Delhi, after its approval, as per the provisions of section 24(1) of the DUSIB Act,2010.
3. The revenue receipts of DUSIB, at present, are inadequate to meet its revenue expenditure. During 2014-15, the total revenue receipts of DUSIB excluding interest were only Rs. 4,150.22 lakh, while the revenue expenditure was Rs. 10,368.36 lakh. The revenue deficit in 2014-15 was Rs. 6,218.14 lakh. The revenue deficit i.e., the gap between revenue receipts and expenditure has been met through financial assistance, in the form of loan, from Government of NCT of Delhi (Rs. 4,500.00 Lakh) and Capital Receipts (Rs. 3,245.00 Lakh).
4. The sources of revenue for DUSIB as per the receipts of 2014-15 were:-

A Capital Receipts			Rs.3,245 Lakh
i)	Developments of plots/projects(Institutional)	1,888	
ii)	Liquidation of tenements	209	
iii)	Equated installment in r/o flats allotted under Special Registration Scheme	1,031	
iv)	Liquidation of stalls/shops under S.C.P	68	
v)	Liquidation of JJR plots	49	

B Revenue Receipts			Rs. 5,772 Lakh
i)	Licence fee from tenements, residential, commercial, institutional allotment, staff quarters and community halls/ Chunks	1,249	
ii)	Ground rent, lease money & JJR	2,745	
iii)	Dairy Farm receipts	12	
iv)	Damages, cleaning charges, RTI fee	73	
v)	Sale of tender forms, forfeiture of earnest money, maintenance charges of JSCs and receipt from Old Cloth Market	71	
vi)	Interest from short term deposits	1,622	

C			Rs.4,400 Lakh
Loan from GNCTD			
i)	Loan sanctioned by GNCTD by ways and means support	4,500	
ii)	Loan deducted by U..D..Department	-100	

5. The then Chairperson, in the 5th Board meeting of DUSIB held on 19.12.2011, had also agreed to assist the organization in its initial years of working by giving Grant-in-aid/ loan, mainly for disbursement of salary and allowances.
6. In order to improve the financial position of DUSIB, specific measures are proposed to be taken to enhance the Capital Receipts and Revenue Receipts, by way of disposal of residential and commercial plots, built up shops and bringing penalty relief scheme to provide opportunity to allottees / purchasers of flats constructed under Special Registration Schemes, 1985, to clear outstanding dues, allotment of JNNURM houses under Special Registration Scheme, 1985, other special schemes for conversion of licensed properties and JJR plots in 45 Resettlement Colonies to freehold, recovery of licence fees from BVK, katra etc. and revision of license fee, which has not been revised in the last 30 years.
7. **COMPARISON BETWEEN CAPITAL AND REVENUE RECEIPTS FOR THE FINANCIAL YEAR 2014-15 (ACTUAL) AND FOR THE FINANCIAL YEAR 2015-16 (PROPOSED).**

(Rs. In lakh)

Details	Financial year 2014-15 (Actual)	Financial year 2015-16 (Proposed) Budget Estimates
Capital Receipt	3,244.83	13,100.00
Revenue Receipt	5,772.44	5,129.10
Loan from Govt. of Delhi	4,400.00	4,000.00
GIA for Execution of Plan Works	14,756.25	45,900.00

Note:-

- i. During 2015-16, it is estimated that there will be an increase in capital receipts by Rs. 9,855.17 lakh, whereas there will be a decrease in the estimated revenue receipts by Rs. 643.34 lakhs, compared to previous financial year 2014-15, due to the arrears of

five years of ground rent / lease money received from the Mall owners of West Delhi District Centre (Raja Garden)

- ii. The Capital Receipts proposed in the Budget Estimates under Development of Plots (a) Residential (b) Commercial and (v) Liquidation of JJR Plots are dependent upon approval of the policy by GNCTD.

8. COMPARISON BETWEEN PLAN AND NON-PLAN EXPENDITURE FOR THE FINANCIAL YEAR 2014-15 (ACTUAL) AND 2015-16 (PROPOSED)

(Rs. in lakh)

Details	Financial year 2014-15 (Actual)	2015-16 (Proposed) Financial year Budget Estimates
Capital Expenditure (Non-Plan)	90.59	265.00
Revenue Expenditure (Pay and Allowances etc.) (Non-Plan)	10,409.74	16,676.66
Expenditure on Execution of Plan Works (Plan)	20,633.47	50,288.44

Note:

- i. The proposed expenditure on execution of plan works, to the tune of Rs. 50,288,44 lakh, is required to complete the ongoing works in respect of various State/Central Plan Schemes.
- ii. The statements containing details of the actuals for the year 2014-15 and Budget Estimates for the year 2015-16 are placed below.

As stipulated under section 24(1) of the Delhi Urban Shelter Improvement Board Act, 2010, the proposals containing Actuals for the financial year 2014-15 and Budget Estimates for the financial year 2015-16 have been approved by the Board in its 13th Board meeting held on dated 22/09/2015.

(Rs in lakh)

ABSTRACT OF RECEIPT OF DUSIB							
ACTUAL 2014-15 & BUDGET ESTIMATE FOR THE YEAR 2015-16 [NON-PLAN & PLAN]							
S.No.	Head of Account	Actual 2011-12	Actual 2012-13	Actual 2013-14	Budget Estimate 2014-15	Actual 2014-15	Budget Estimate 2015-16
1	2	3	4	5	6	7	8
	NON-PLAN (RECEIPT)						
1	Capital Receipts	176.19	291.08	731.68	5255.00	3244.83	13100.00
2	Revenue Receipts	5760.72	9797.83	10286.02	8763.10	10172.44	9129.10
	TOTAL (1 &2)	5936.91	10088.91	11017.70	14018.10	13417.27	22229.10
3	Deposit & Advances	4807.53	3529.04	4159.60	3310.00	4066.15	4561.00
4	Deposit works	2511.36	3150.03	2267.34	3330.00	844.83	2273.00
5	Allotment of C/O flats under MPG/State Infst / JNNURM	1800.00	1171.39	3323.08	5975.00	774.35	1000.00
6	Advances	18.51	18.41	22.03	22.00	18.53	22.00
	TOTAL (3 to6)	9137.40	7868.87	9772.05	12637.00	5703.87	7856.00
	PLAN WORKS(RECEIPT)						
7	Execution of Plan Works out of Govt. Assistance	50418.17	19947.00	13636.39	34000.00	14756.25	45900.00
	TOTAL RECEIPT [PLAN & NON- PLAN]	65492.48	37904.78	34426.14	60655.10	33877.39	75985.10

ACTUAL FOR 2014-15 & BUDGET ESTIMATE FOR THE YEAR 2015-16
RECEIPT

S.No.	Head of A/C	Actual 2014-15	Budget Estimate 2015-16	Remarks
1	Capital Receipt	3244.83	13100.00	The Capital Receipt under Development of Plots (a) Residential (b) Commercial and (v) Liquidation of JJR Plots are dependent upon approval of policy by GNCTD.
	Revenue Receipt	4150.22	3129.10	
2(a)& (b)	Interest	1622.22	2000.00	
	Total	5772.44	5129.10	
2(c)	GIA/Loan for Establishment Charges (Non-plan support for Estt. Expenses)	4400.00	4000.00	Grant in Aid/Loan will be required for establishment expenses as the proposed revenue receipt is not sufficient to meet the establishment expenses.
	Total Revenue Receipt 2(a+b+c)	10172.44	9129.10	
3	Deposits	4066.15	4561.00	
4	Deposit works	844.83	2273.00	
5	Allotment of Flats under JNNURM (Land owning agencies' share and beneficiaries' share)	774.35	1000.00	Beneficiary share and land owning agency share.
6	Recovery of Advances	18.53	22.00	
7	Execution of Plan Works out of GIA	14756.25	45900.00	GIA receipt from GNCTD for execution of plan works & C/O flats under JNNURM for weaker sections.
	Total Receipt (1 to 7)	33877.38	75985.10	
	Opening Balance	14,219.71	-	-
	Short Term Deposit	28,647.04	-	-
	-	-	-	-
	-	-	-	-
	TOTAL	76,744.13	-	-

(Rs in Lakhs)

EXPENDITURE				
S.No.	Head of A/C	Actual 2014-15	Budget Estimate 2015-16	Remarks
I	Capital Expenditure: Non-plan works	90.59	265.00	Protection of vacant land, conversion of free hold right to JJ Dwellers to 45 JJR colonies and Establishment of Computer Cell.
II(A)to	Revenue Expenditure:	10368.36	16468.66	
(G)	Pay and Allowances			
		285.82	400.00	
	Less : Departmental Charges			
	Net	10082.54	16068.66	
II-(H)	Expenditure on maintenance of Assets. (non-planworks)	327.20	608.00	
	Total Revenue Expenditure II (A toH)	10409.74	16676.66	
III	Deposits	5372.18	6085.00	
IV	Deposit Works	2007.72	2633.00	
V	Allotment of Flats under JNNURM (Land owning agencies' share and beneficiaries' share)	0.00	0.00	
VI	Payment of Advances	14.59	37.00	
VII	Execution of Planworks Expenditure	20633.47	50288.44	Execution of Housing scheme & other Plan schemes funded by GNCTD.
	Total Payments (I toVII)	38528.29	75985.10	
-	-	-	-	
-	Short Term Deposit	32,403.63	-	
-	Suspense Account(Net)	310.08	-	
-	Closing Balance	5502.13	-	
-	TOTAL	76,744.13	-	

(Rs in lakh)

ABSTRACT OF EXPENDITURE OF DUSIB							
ACTUAL 2014-15 & BUDGET ESTIMATE FOR THE YEAR 2015-16 [NON-PLAN & PLAN]							
S.No.	Head of Account	Actual 2011-12	Actual 2012-13	Actual 2013-14	Budget Estimate 2014-15	Actual 2014-15	Budget Estimate 2015-16
1	2	3	4	5	6	7	8
	NON-PLAN (EXPENDITURE)						
I	Capital Expenditure	136.44	173.27	223.92	166.00	90.59	265.00
II	Revenue Expenditure						
	Pay&Allowances i/c Contingencies	6867.45	8793.46	9272.99	13003.79	10368.36	16468.66
	Less – Departmental charges	102.18	418.83	305.60	150.00	285.82	400.00
	TOTAL II (A toG)	6765.27	8374.63	8967.39	12853.79	10082.54	16068.66
II-H	Revenue Expenditure on Maintenance of assets	602.86	232.05	181.11	944.00	327.20	608.00
	TOTAL II (A to H)	7368.13	8606.68	9148.49	13797.79	10409.74	16676.66
III	Deposit &Advances	4048.19	3375.82	4530.30	4713.00	5372.18	6085.00
IV	Deposit works	726.69	1401.08	2273.36	4488.88	2007.72	2633.00
V	Allotment of C/O flats under MPCG/State Infst / JNNURM	0.00	0.00	0.00	5975.00	0.00	0.00
VI	Advances	13.39	17.35	13.79	17.00	14.59	37.00
	TOTAL (III toVI)	4788.27	4794.25	6817.45	15193.88	7394.49	8755.00
	TOTAL EXPENDITURE (ITTOVI)	12292.84	13574.20	16189.87	29157.67	17894.82	25696.66
	PLAN WORKS (EXPENDITURE)						
VII	Execution of Plan Works out of Govt. Assistance	11492.91	27584.59	33802.06	43650.00	20633.47	50288.44
	TOTAL EXPENDITURE [PLAN & NON-PLAN]	23785.75	41158.79	49991.92	72807.67	38528.29	75985.10



DELHI URBAN SHELTER IMPROVEMENT BOARD

Punarwas Bhawan, Indraprastha Estate,
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