

DUSIB Mobile Apps Privacy Policy

DUSIB has started various mobile based applications with a motive to improve its services to the general public, DUSIB employees and relevant NGOs, as conveniently as possible. Various Types of mobile applications developed by DUSIB are as under:

Rain Basera App: This is a GPS based application, which was developed for rescue of homeless people in Delhi. This is a helping tool for the department (Delhi Urban Shelter Improvement Board) in rescuing the homeless people. Any individual can get help in locating/visiting the Night Shelter, and give the feedback to the department. With the help of this app one can do the following actions:

- a. Search the nearest night shelter around you and get navigation link.
- b. Inform to the department to rescue a homeless person sleeping under the sky.
- c. Lodge a complaint, provide suggestion, register for donation and feedback of night shelter.
- d. Tracking of complaints and action taken by the department/rescue team.

This system is an automated system for information sharing and linked with "Rain Basera Complaint Management System".

Information required by this application:

After Installation of this application a person has to register himself on this application by providing his Full Name, Mobile Number, Email Id, Locality etc. But we do not store this information on the server at that time: When one sends any complaint or rescue request we pull this information and store the data on the server with his request, at the same time we receive his geographical information and device identity from where he lodges the complaint.

When one searches for nearby location we only receive his geographical location but we do not store it on the server.

When one does any activity other than aforesaid actions we do not take any of his personal information such as name, email id, etc.

How we use these information:

Information collected by this application is used to rescue the homeless people and if required department or its authorised person can contact him later.

How we store these information:

As stated above we only take your information online when it is required and it is stored on our server delhishelterboard.in. Only authorised person can access this information and generate the report.

Information Sharing:

When ever it is required (for rescue purpose or complaint resolving purpose) we share only mandatory information to the relevant NGO or other nodal agencies / government bodies.

Changes:

Mobile Apps may be modified from time to time as per requirement of DUSIB.

Assistant Director (IT)

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