

X
DELHI URBAN SHELTER IMPROVEMENT BOARD
GOVT. OF N.C.T. OF DELHI
(ADMINISTRATION BRANCH)
F-04, Vikas Kuteer, I.T.O, I.P. Estate, Delhi-110002

NO: Dy. Director (Admn.)/DUSIB/2019/D-404

Date: 19/6/19

Sub: Referral of Disputes for resolution through mediation.

Kindly find enclosed herewith instructions vide letter no. F. 44/DDRS/GCM-Vol. II/2019/diradr/314-316 dated 30.05.2019 issued by Chief Secretary, Delhi Secretariat, GNCTD on the subject cited above for information and compliance of these instructions.

Encl: - As above.


Dy. Director (Admn.)

Distribution:-

1. All Heads of Branches, DUSIB
2. Dy. Director (System) with the request to upload the same on website of DUSIB.
3. Office Copy/Guard file.

SP
R-368/DDRS/41/19
6/19/19

~~AS~~
19/6/19
for needful pl.
AS
19/6/19

AS/AS P
S. Dimp

10/12/19
13/6/19

2-1918/10/15/14
121619

10 4674/C
12-06-19
C20

Govt. of NCT of Delhi
OFFICE OF THE CHIEF SECRETARY
Delhi Secretariat, I.P. Estate, New Delhi

No.F.44/DDRS/GCM-Vol.II/2019/diradr/314 - 316.

Dated: 30.05.2019

Sub.: Referral of Disputes for resolution through mediation.


Instructions were issued to all concerned vide letter no. F.44/DDRS/GCM-Vol.II/2019/diradr/16076-16078 dated 11.07.2018 in context of above subject. It has come to my notice that these are not adhered to in true sense. It is reiterated that Department of Law, Justice & L.A., Govt. of NCT of Delhi, has established Delhi Dispute Resolution Society in November, 2009 in collaboration with the Hon'ble High Court, with the objective of providing an alternative forum for the public at large for resolution of their disputes before approaching the Courts. As many as 09 Mediation Centres and 01 Mediation Clinic are functioning in different parts of Delhi. Further, more Mediation Centres are also being started shortly in different parts of Delhi in view to reach to the public of Delhi at their door step.

The nature of disputes varies from community disputes, property and house tax disputes, neighbourhood disputes, matrimonial disputes, commercial disputes, property disputes, consumer disputes, public nuisance, trespass etc. Disputes relating to cheque bouncing, payment / service / any negligence in treatment in hospitals, schools / universities fees payment issues, parents and teachers as well as students issues likewise and other miscellaneous matters can also be resolved through the process of Mediation. In case, the matters do not get settled, the parties are free to proceed as per law.

In the above context, avenues have been made available by Delhi Dispute Resolution Society for resolution of such disputes in order to reduce litigation and encouraging resolution of disputes.

In view of above, the instructions are issued to all concerned that henceforth the disputes be referred for resolution through mediation of DDRS under Department of Law, Justice & L.A., Govt. of NCT of Delhi. Non-compliance of these instructions will be viewed seriously.

C.E.O. (DUSIB),
Delhi Urban Shelter Improvement Board


(Vijay Kumar Dev)
Chief Secretary

To All Pr. Secretaries / Secretaries / HoDs / Head of Autonomous Bodies under GNCTD

Copy forwarded for information to:

1. Hon'ble Mr. Justice M.L. Mehta (Retd.), Chairman, DDRS.
2. Shri Sanjay Garg, Working Chairman, DDRS / Pr. Secretary (LJ&LA).

IP
6581
12/6/19

R
5/10/19
CEO
MIAI
Dep. (Administ)
K.S.

Ran

IP
852
13/6/19

2019
14/6/19

17/6/19
AD (Administ)
As. Secy. to Secy
K. Jagan
18/6