

**DELHI URBAN SHELTER IMPROVEMENT BOARD**  
**GOVT. OF NCT OF DELHI**  
**OFFICE OF THE DY. DIRECTOR (NS)-IV**  
**H-11, VIKAS KUTEER, I.P. ESTATE, NEW DELHI-110002**  
**E-mail- eeddns4.dusib@gmail.com**

No. DD(AS)-IV/DUSIB/2021/D-47

Dated:- 08/03/2021

To

The Dy. Director (C.T.)  
Vikas Kutteer, I.T.O.

**Subject:- Regarding to obtain/secure a Toll-free No. (Four digit) in ref. of court case no. 99/2021 Directions issued by Hon'ble Court on dated 25.02.2021.**

**Ref.:- Cont. Case (C)-99/2021**

In reference of above cited subject, the Hon'ble court give the directions to DUSIB department that "DUSIB shall secure 3 or 4 digit number which shall be made Toll-free for the purpose of complaint. The same shall be operationalised and advertised and Notified to all Governments departments and Agencies in Delhi.

In this regard you are requested to obtain/secure a Toll-free no. from MTNL department Mr. Gaur is dealing for Toll-free No. and his Mob. No. is 9868139911. The registration fee is Rs. 1000/- and security deposite is Rs. 10,000/-. The Payment shall be made by D.D. to "MTNL" or any other code. May please obtain/provide the same at the earliest. The next date of hearing is 05.04.2021 in this case.

The photo copy of court case directions is attached here with.(P-1/C to 5/C).

*[Signature]*  
08.03.2021  
EE/DD (NS-IV)

Copy to:-

1. CE (N.S.) for kind information.
2. Director (N.S.) for kind information.
- ✓ 3. CE/IT for kind information.
4. Dy. Director (NS)-I
5. Asst. Director (NS)
6. Office Copy

*[Signature]*  
08.03.2021  
EE/DD (NS-IV)

Diary No. 201 DD(SYS)  
Date 11/3/2021  
Computer Division (DUSIB)  
Govt. of NCT of Delhi

*[Signature]*  
Dy. Dir (System)

*[Signature]*  
10/03/2021

*[Signature]*  
11.03.2021

*[Signature]*  
Sh. Deepak - Prog

IP  
C.E. (Elect.) DUSIB  
Diary No. 189 Date 10/03/2021