

DELHI URBAN SHELTER IMPROVEMENT BOARD
GOVERNMENT OF NCT OF DELHI
(OFFICE OF THE CHIEF EXECUTIVE OFFICER)

NO.PS/CEO/DUSIB/2023/D- 68

DATED : 21-02-2023

In pursuance of letter No.PS/CEO/DUSIB/2023/D-31 dated 20-01-2023 issued by the undersigned, regular reports in respect of inspections of Shelter Home under the jurisdiction of DUSIB, are being sent by concerned officers. Director(Control Room) vide his note dated 20-02-2023 {Diary No.R-170/Dir(Land)/DUSIB/2023 dated 20-02-2023} has informed that till 20-02-2023, 137 inspections have been carried out by Directors/SEs/EEs.

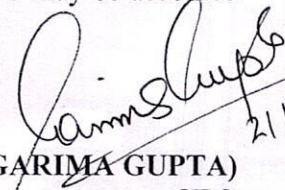
It has been reported by Director(CR) that main deficiencies include non-availability/deficit supply of potable water, lack of cleanliness and choked sewers/overflow of septic tanks in Shelter Homes. It has further been reported that these Shelter Homes lack sufficient lighting and non-functional TVs.

The officers of DUSIB have also conducted surprise checks of meals provided for the homeless persons. On certain occasions, officers have reported late delivery of meals, unsatisfactory and insufficient supply of food quality.

All SEs/EEs (Civil & Elect) are directed to attend to all deficiencies/complaints/grievances in respect of Night Shelters/Shelter Homes as well as JSCs by 25th February, 2023 positively. It shall be the personal responsibility of the concerned SE (Civil & Elect) to submit ATRs to my office by 5.00 p.m. on 25th February, 2023 on the deficiencies/complaints/grievances reported during the regular inspections of JSCs and Night Shelters. Action strictly in terms of the agreement executed between DUSIB & O&M/SMA should be taken, without fail, including imposition of penalty.

Any unattended complaint/deficiency/grievance after 25th of February, 2023 shall be viewed seriously and necessary action, as per rules, shall be taken against the concerned JE/AE/EE.

This is for strict compliance by all concerned, and TOP PRIORITY may be accorded to this.


(GARIMA GUPTA)
CEO
21/2/23

Copy to :

1. Member(Admn/Engg)
2. All Directors
3. All SEs(Elect/Civil)
4. All Dy.Directors
5. All EEs(Elect/Civil)

(system)

Adm-Dir

Programmer

16 wkld.
22.2.23

22/2/23

Diary No. 182 DO (S) 18
Date 21/2/23
Computer Division (DUSIB)
Govt. of NCT of Delhi